Phone: 0345 60 20 999 or 01323 737541

Email: ansvar.insurance@ansvar.co.uk Website: www.ansvar.co.uk

PREMIUM NOTIFICATION

Agent

Norris & Fisher (Village Hall Scheme)Ltd Threefield House Threefield Lane Southampton SO14 3LP Phone: 023 8026 9009

UK 4188

Policyholder

CFTTB Redwick Village Hall c/o Rose Cottage Magor Gwent NP26 3DE 335235

Policy number **CCP 2204605**

Reason Renewal.

Period of insurance from 0:01 Hrs 12/03/24

Premium £930.86

to **Midnight 11/03/25**

Insurance Premium Tax (IPT) £111.69 at 12.0%

Total premium £1,042.55

Number of claims in previous insurance year: 0

Your Long Term Undertaking (LTU) expires on 11/03/27

Please refer to the notes overleaf regarding renewal of your policy.

Date of Issue 8/02/24



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Does this policy still meet your needs?

Your requirements may change over time, so you may benefit from reviewing the current sums insured, limits of indemnity and the level of cover under your policy to ensure it remains sufficient for your needs. Contact your insurance advisor or us to discuss any changes that you need.

Notes applying to renewal of your policy

- 1. It is your responsibility to take the necessary action to renew your policy before the renewal date to ensure that you remain covered. Contact your insurance advisor or us if you have any questions about the renewal of your policy.
- 2. a) If you pay your premium annually then payment must be made to your insurance advisor or us before the renewal date.

 No obligation rests on us to accept the premium if paid after the renewal date.
 - b) If you pay your premium by instalments to us, no action is needed if you intend to renew the policy. If you decide not to renew your policy, please cancel the direct debit mandate.
- 3. You must make sure that the information provided to us for this policy is, and will continue to be accurate and not misleading and is a fair presentation of the risks we are accepting. In respect of the policy renewal, this includes any changes occurring during the last period of insurance. If any of the information you provide is not accurate or is misleading, then we may reduce the amount we pay for any claim, or in some cases, make no payment at all, cancel your policy and keep the premium. You should keep a record (including copies of letters) of any information you give to your insurance advisor or us when renewing the policy.
- 4. If in between the time of the issue date of this document and the renewal date, you suffer a loss, damage or any other incident that gives rise to a claim, then we retain the right to alter or withdraw the terms of the renewal.
- 5. a) Your last declared income and wage roll figures are shown in the enclosed Statement of Facts. If these figures have changed by more than 10%, please inform your insurance advisor or us as it may be necessary to reassess your renewal terms.
 - b) We may require you to complete a declaration form in advance of your renewal date and this must be returned to your insurance advisor or us by the date stated on the form, otherwise a premium loading may be applied.
- 6. You may have difficulty obtaining the cover you currently have should you decide to cancel or not renew your policy, for example if your premises are in an area prone to flooding or subsidence.

Important Reminder

Throughout your policy there are special requirements which are aimed at reducing the risk of loss, damage or liability. If you
do not keep to these requirements we will not pay for claims (unless we agree otherwise). Please make sure you comply with
any requirements that apply to you.

Date of Issue 8/02/24



NOTICE TO POLICYHOLDERS

CHANGE OF

TELEPHONE NUMBER FOR EMERGENCY GLASS REPLACEMENT

ADDRESS FOR FINANCIAL CONDUCT AUTHORITY

The phone number should you need to make a glass claim has changed.

If you wish to make a claim for glass, please call the emergency glass replacement phone number 0345 6000 148.

- If you suffer glass breakage you can call our selected specialist provider who will effect a rapid repair.
- If you are insured for glass breakage, they will issue separate invoices to:
 - you in respect of any policy excess and recoverable VAT
 - Ansvar for the remaining cost.
- If the glass is not insured, you will be solely responsible for the entire cost of repairs.

The phone number for GLASS shown in the policy wording under Making a Claim, should not be used. Dialling this number may delay your claim. If you are unsure what to do, then please call our claims number on 0345 606 0431.

The address for the Financial Conduct Authority (FCA) has changed. The address for the FCA shown under 'USEFUL ADDRESSES' in the policy wording is deleted and replaced by:

FINANCIAL CONDUCT AUTHORITY (To protect and enhance consumer confidence in the UK financial system) 12 Endeavour Square London, E20 1JN www.fca.org.uk



Authority. Firm Reference Number 113848.

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NOTICE TO POLICYHOLDERS

NEW GENERAL EXCLUSION: TERRITORIAL EXCLUSION (PROPERTY)

Please note that from the policy inception, or the first renewal date of your policy, on or after the 1st May 2023, we need to make some changes to your policy.

As a result of the conflict within Ukraine, changes in the property reinsurance market now requires us to add a new territorial limits general exclusion to all of our insurance products. This is to ensure contract certainty and be clear we do not provide any insurance cover to any person resident of, or any entity located in, or any property located within, the regions of Belarus (Republic of Belarus), Russian Federation or Ukraine (including the Crimean Peninsula and the Donetsk and Luhansk regions).

The new general exclusion does not apply to any liability, reputational risks or PR crisis communication, professional indemnity, trustees' and directors' indemnity, personal accident, legal expenses, or cyber cover sections where available under the policy you have chosen.

The new general exclusion will not apply if we are required to provide such cover by action of the law or regulation. In such circumstances if the policy you have chosen has a policy general condition for 'Sanctions', this general condition will continue to apply.

This clarification is shown as an additional policy general exclusion for 'Territorial Exclusion (Property)', now added to your policy. Please see endorsement 340 Territorial Exclusion (Property) - General Exclusions, shown in your policy schedule.



Authority. Firm Reference Number 113848.



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THE SCHEDULE: Attaching to and forming part of the policy bearing the number below and written upon policy form FA58 0117. Subject to the terms and conditions of the policy the insurance is for the period shown.

Agent

Norris & Fisher (Village Hall Scheme)Ltd Threefield House Threefield Lane Southampton SO14 3LP

Phone: 023 8026 9009

UK 4188

Policyholder

CFTTB Redwick Village Hall c/o Rose Cottage Magor Gwent NP26 3DE 335235

Policy number **CCP 2204605**

Reason **Renewal. Re-Issued Renewal**

Period of insurance from 0:01 Hrs 12/03/24

Midnight 11/03/25

Premium £930.86

Insurance Premium Tax (IPT) £111.69 at 12.0%

Total premium £1,042.55

Your Long Term Undertaking (LTU) expires on 11/03/27

AIMS OF THE INSURED:

Village Hall

CHARITABLE ACTIVITIES OF THE INSURED:

- a) The following activities which you have declared to us: Management & letting of village hall
- b) The following activities are automatically included:
- * attendance at trade shows, exhibitions, conferences, meetings and seminars
- * clean-ups and litter picks
- * clerical and non-manual work
- * collection and delivery work
- * domestic work, including domestic gardening
- * firework and/or bonfire events not exceeding an attendance of 500 persons at any one time
- * fundraising events, other than firework and/or bonfire events, not exceeding an attendance of 1,000 persons at any one time

* recreational activities

provided any activity above is not otherwise more specifically

Date of issue 8/02/24

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Policy number	CCP 2204605 AUU	ITIUNAL RISK INFORMATION
excluded in any s	section of this policy or by any er his schedule or otherwise by us i	dorsement n writing.
PROFESSIONAL SE		
operative)		
Date of issue	8/02/24	Page 002



11 LOSS OF LICENCE

Sum Insured

Date of issue

Email: ansvar.insurance@ansvar.co.uk Website: www.ansvar.co.uk

Policy number CCP 2204605 **SCHEDULE Location: Redwick Gwent NP26 3DE** Your No Claims Discount is 7 year(s) **SECTION COVER EXCESS** (Unless another amount is stated by endorsement or in the policy wording) 1 BUILDINGS £100 **OPERATIVE** Escape of water £350 including Accidental Damage Sum Insured £932,550 Tenants improvements f0 2 CONTENTS **OPERATIVE** £100 Escape of water £350 including Accidental Damage Contents £15,217 Electronic and computer equipment £0 Stock £0 3 ALL RISKS **NOT OPERATIVE** Sum Insured (as per enclosed specification) £0 **OPERATIVE** 4 MONEY £75 Limit during working hours £2,500 Limit in transit £2,500 Limit in bank night safe £2,500 Limit in Safe £2,500 Personal Accident (Assault) **Capital Benefits** £10,000 Weekly Benefits for persons aged 16 to 75 years £100 **5 BUSINESS INTERRUPTION OPERATIVE** A - Loss of Income (max. indemnity period 24 months) £32,944 B - Extra Expenses (max. indemnity period 00 months) £0 C - Gross Profit (max. indemnity period 00 months) £0 D - Rental Income (max. indemnity period 00 months) £0 6 BOOK DEBTS **NOT OPERATIVE** Sum Insured £0 7 EMPLOYERS LIABILITY **OPERATIVE** Indemnity Limit £10,000,000 8 PUBLIC & PRODUCTS LIABILITY £100 **OPERATIVE** Indemnity Limit £5,000,000 including Libel and Slander £500,000 9 PROFESSIONAL INDEMNITY NOT OPERATIVE **Indemnity Limit** f0 Retroactive date -10 PROPERTY OWNERS LIABILITY £100 **OPERATIVE Indemnity Limit** £5,000,000

NOT OPERATIVE

£0



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Policy number CCP 2204605	SCHEDULE	
SECTION	EXCESS (Unless another amount is stated by endorsement or in the policy wording)	COVER
12 PERSONAL ACCIDENT		OPERATIVE
Person(s) insured:	Death Permanen Benefit Disablen	
Employees/volunteers aged 16-65 years Employees/volunteers aged 66-75 years	£10,000 £10,0 £10,000 £10,0	
Employees/volunteers aged 00 73 years Employees/volunteers aged 76-80 years	£10,000 £10,0 £5,0	
Employees/volunteers aged 81-85 years	£5,000 £5,0	00 £0
13 COMPUTER BREAKDOWN Computer equipment Data		NOT OPERATIVE £0 £0
14 REFRIGERATED CONTENTS Limit any one Unit Total Sum Insured		NOT OPERATIVE £0 £0
15 GOODS IN TRANSIT Own Vehicle Limit Limit any one package Limit any one consignment		NOT OPERATIVE £0 £0 £0
16 TRUSTEES & DIRECTORS INDEMNITY Indemnity Limit Retroactive date -	£250	OPERATIVE £250,000
17 FIDELITY GUARANTEE Indemnity Limit Retroactive date -		NOT OPERATIVE £0
18 PR CRISIS COMMUNICATION Sum Insured		NOT OPERATIVE £0
19 MOTOR POLICY COMPENSATION Limit any one driver/person		NOT OPERATIVE £0
20 LEGAL EXPENSES Indemnity Limit		OPERATIVE £250,000



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Policy number CCP 2204605

SCHEDULE

Endorsements

006 - Products Liability Exclusion

062 - Declarations

317 - Policy Changes Sept 2020 (Infectious disease)

340 - Territorial Exclusion (Property)General Exclusions

437 - Hirers Liability - Public Liability (£5,000,000)

483 - Policy Changes May 2018

046 - Long Term Undertaking (3 Years)

215 - Activities

331 - Cyber Exclusions & Data Protection extension limit

419 - Village and Community Hall Scheme Endorsement

482 - Policy Changes April 2018

684 - Firework Display Extension



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Policy number	CCP 2204605	ENDORSEMENTS
6 PRODUCTS LIABILITY Under section 8 (Pub • food or drink sol • free literature su in connection with year	olic and Products Liability), we do not cover a ld or supplied by you for consumption on the Upplied by you	any liability caused or arising from products other than: e premises
62 DECLARATIONS Prior to each renewa occurred, or if you fa	ol date, we may require you to complete a do nil to submit your declaration to us , we may	declaration of changes to various factors on which we base $your$ renewal terms. If changes have consequently adjust our terms for the forthcoming renewal.
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Policy number CCP 2204605

ENDORSEMENTS

215 ACTIVITIES

1. EXCLUDED ACTIVITIES

The following exclusions are added to WHAT IS NOT COVERED under section 8 (Public and Products Liability):

- a) Liability arising from any of the following activities:
 - abseiling
 - aerial activities of any kind
 - American football or Australian rules football
 - climbing requiring the use of hands as well as feet (other than children's playground equipment)
 - fire walking
 - firework and/or bonfire events organised or run by any professional supplier
 - glacier walking or trekking
 - Gaelic football
 - gorge walking and the like
 - gymnastics

- horse, pony or donkey riding of any kind
- martial arts or fighting sports of any kind
- Olympic style weightlifting
- parkour or freerunning
- powerlifting
- professional sport of any kind
- racing or time trials (other than on foot)
- rugby
- tree climbing
- underground activities of any kind including but not limited to caving and potholing.

- ii. football where:
 - your football team(s) is (are) participating in a league system (including official training and practice sessions)
 - you manage, control or organise a football league system.
- iii. water activities (other than swimming, snorkelling, surfing, windsurfing or the use of non-mechanically propelled watercraft not exceeding nine metres in length whilst operated on inland waterways only or within three miles of the coast provided they are not used in any white water activity).
- b) Liability arising from any activity that involves the use of:
 - airborne lanterns
 - bicycles other than for normal road use
 - cables or wires
 - elastic ropes
 - fireworks or explosive items (other than as specifically stated as part of **your** Charitable Activities shown in the schedule)
 - land, kite or fly boards of any kind
 - land, sand or ice yachts of any kind
 - motorised fairground rides
 - roller blades
 - sandboards

- segway vehicles
- skates
- skateboards and hover boards
- skis
- sleds
- snowboards
- snow tubes of any kind
- toboggans
- water based play inflatables
- weaponry.
- c) Liability arising from any activity that involves the ownership, possession or use by you or on your behalf, or by any person entitled to cover under this section, of any:
 - motor car, van, lorry, motor unit of an articulated lorry, coach, bus, mini-bus, quad bike, go-kart, motorcycle, motor tricycle, motor scooter or moped
 - trailer used for carrying people (whether fare paying or not)

for which compulsory motor insurance or security is not required.

d) Liability, other than liability relating to *products*, for any *mobility equipment* hired or loaned out by *you*.

2. PROFESSIONAL SUPPLIERS CONTINGENCY EXTENSION

Section 8 (Public and Products Liability), subject to its terms, exceptions and conditions, extends to cover the following specified activities whilst under the overall control of any professional supplier subject to the special requirement for Insurance Checks for Professional Suppliers of Activities:

- abseiling
- aerial runways
- air rifle shooting
- archery
- assault courses
- BMX riding
- clay pigeon shooting
- climbing wall
- climbing with ropes
- dry slope skiing or boarding

- go-karting
- gymnastics
- horse, pony or donkey riding
- ice skating
- inflatable play equipment
- javelin throwing
- land, kite or fly surfing or boarding
- land, sand or ice yachting
- motorised fairground rides
- Olympic style weightlifting

- paint-balling
- powerlifting
- roller blading
- roller skating
- rope courses
- skateboarding zip wires
- zorbing.



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Policy number CCP 2204605

ENDORSEMENTS

317 POLICY CHANGES SEPTEMBER 2020 (EXCLUSION OF INFECTIOUS OR COMMUNICABLE DISEASE) The following changes are made to this policy:

- 1. The policy definition of **specified disease** is deleted and of no further effect.
- 2. The following definition is added to this policy:

infectious or communicable disease

any disease, pandemic or epidemic including but not limited to any:

- virus
- bacterium
- parasite
- · other organism or infectious matter
- mutation or variation to any of the above

whether:

- living or dead
- natural or artificial
- · officially declared an epidemic or pandemic or not

transmitted by any direct or indirect means (whether asymptomatic or not)

- 3. The following changes are made to section 5 (Business Interruption):
 - a) Removal of Specified diseases cover applicable to any section of the policy covering business interruption, loss of income, loss of revenue, consequential loss or rental income. Any extension that provides cover for specified diseases, murder, suicide, food poisoning, defective sanitation & vermin is deleted and replaced with the following:

WHAT IS COVERED

- 1 FOOD POISONING, DEFECTIVE SANITATION, VERMIN, MURDER OR SUICIDE
 - a) poisoning caused by food or drink provided at the premises
 - b) any accident causing defects in drains or other sanitary arrangements at the *premises* which causes restrictions in the use of the *premises* on the order or advice of the competent local authority
 - c) any discovery of pests or vermin at the *premises*
 - d) murder, rape or suicide at the *premises*.

The most **we** will pay for any **claim** is 25% of the Business Interruption sum insured shown in the schedule or £250,000, whichever is less.

The *indemnity period* in respect of this extension only is re-defined as follows:

the period beginning with the date from which the restrictions on the *premises* are applied (or in the case of cover c) pests or vermin or d) murder, rape or suicide with the date of occurrence) and ending not later than 3 months thereafter during which the results of *your activities* are affected because of the occurrence.

WHAT IS NOT COVERED

- Costs incurred in the cleaning, repair, replacement, recall or checking of property.
- 2. Any occurrence that is not at the *premises*.
- Any claim if you failed to comply with a special requirement and such failure caused, or increased the amount of, the loss, unless otherwise stated in the special requirement.

Continued....



c) closure of the **premises** by the competent local authority as a result of an

occurrence of food poisoning, defective drains or other sanitary

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WHAT IS NOT COVERED

a) closure of less than 4 hours duration

arrangements or pests or vermin.

b) premises in Northern Ireland

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Policy number CCP 2204605

ENDORSEMENTS

317 POLICY CHANGES SEPTEMBER 2020 (EXCLUSION OF INFECTIOUS OR COMMUNICABLE DISEASE) The following changes are made to this policy:

Continued....

- 3. The following changes are made to section 5 (Business Interruption):
 - b) Amendment to Bomb scare or emergency action applicable to any section of the policy covering business interruption, loss of income, loss of revenue, consequential loss or rental income. Any extension that provides cover for Bomb scare or emergency action is deleted and replaced with the following:

Any:

WHAT IS COVERED

- 2 BOMB SCARE OR EMERGENCY ACTION closure of the **premises** by a competent authority due to:
 - a) bomb scare, or
 - b) an emergency that could endanger human life or neighbouring property.

The most we will pay is £2,500 for any claim.

For the purpose of cover 2.a) (bomb scare) general exclusion 5 Terrorism does not apply.

4. General exclusion of infectious or communicable disease The following general exclusion is added to this policy:

This policy does not cover:

INFECTIOUS OR COMMUNICABLE DISEASE

loss, *damage*, liability, cost, expense or any other sum of whatsoever nature directly or indirectly caused by, resulting from, arising out of or related to or contributed to by:

- a) any **infectious or communicable disease** including but not limited to:
 - i. the fear of a threat (whether actual or perceived) from an **infectious or communicable disease**
 - ii. contamination or fear of contamination (whether actual or perceived) of property by an *infectious or communicable disease* but this shall not exclude direct physical loss or physical damage to insured property at the *premises* occurring during the *period of insurance* resulting directly or indirectly from, or caused by, a peril otherwise insured by this policy
- b) any action taken or failure to take action to prevent, control or respond to any infectious or communicable disease.

Provided that:

- · this exclusion applies regardless of any concurrent or contributory cause or event or occurrence in any sequence with any other cause or event
- in the event of any conflict between this exclusion and any other provision of this policy this exclusion shall always apply and take precedence over any such other provision
- where we apply this exclusion the burden of proving the contrary shall be upon you
- this exclusion applies to all sections and extensions of this policy except those sections or extensions (where available and insured by this policy) noted below:
 - a) Employers' Liability
- g) Trustees' and Directors' Indemnity
- b) Public Liability
- h) Directors and Officers Liability
- c) Medical Malpractice
- i) Personal Accident
- d) Reputational Risks
- j) Legal Expensesk) Terrorism.
- e) PR Crisis Communicationf) Professional Indemnity



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Policy number CCP 2204605

ENDORSEMENTS

331 CYBER EXCLUSIONS AND DATA PROTECTION EXTENSION LIMIT

1. The following definitions are added to this policy:

computer system For the Public and Products Liability section, Employers' Liability section, Professional Indemnity section, Trustees' and Directors'

Indemnity section and the Cyber Loss (Property) General Exclusion only this definition is as follows:

any computer, hardware, software, communications system, electronic device (including, but not limited to, smart phone, laptop, tablet, wearable device), server, cloud or microcontroller including any similar system or any configuration of the aforementioned

and including any associated input, output, data storage device, networking equipment or back-up facility

cyber act any unauthorised, malicious or criminal act or series of related unauthorised, malicious or criminal acts regardless of time and

place, or the threat or hoax thereof involving access to, processing of, use of, or operation of any *computer system*

a) any error or omission, or series of related errors or omissions involving access to, processing of, use of, or operation of any

computer system, or

b) any partial or total unavailability, or failure, or series of related partial or total unavailability or failures, to access, process, use or

operate any **computer system**

data For the Public and Products Liability section, Employers' Liability section, Professional Indemnity section, Trustees' and Directors'

Indemnity section and the Cyber Loss (Property) General Exclusion only this definition is as follows:

information, facts, concepts, code or any other information of any kind that is recorded or transmitted in a form to be used,

accessed, processed, transmitted or stored by a computer system

time element loss business interruption, contingent business interruption or any other consequential losses

2. The policy General Exclusion for Electronic Risks is deleted and replaced by:

(Applicable to the whole policy unless we say otherwise)

This policy does not cover:

CYBER LOSS (PROPERTY)

- 1. Notwithstanding any provision to the contrary within this policy or any endorsement thereto, this policy excludes all loss, damage, liability, cost or expense of whatsoever nature directly or indirectly caused by, contributed to by, resulting from, arising out of or in connection with:
 - a) any unauthorised access to, or loss of, alteration of, or damage to, or a reduction in the functionality, availability or operation of a **computer system** or any unauthorised access to, or modification of, **data**.

Notwithstanding the provisions of this sub-paragraph 1. a) and subject to all other terms and conditions and exclusions contained in this policy, this policy will provide cover for physical loss of, or physical damage to, property insured under this policy (not including *data*) and any *time element loss* directly resulting therefrom where such physical loss, or physical damage, is directly occasioned by any of the following perils provided always that such perils are otherwise insured by this policy:

- i. Fire, lightning or explosion
- ii. Impact by aircraft or vehicle or animal or falling objects
- iii. Wind, storm, hail, tornado, cyclone, hurricane, earthquake, volcano, tsunami, flood, freeze or weight of snow
- iv. Escape of water or oil
- v. Riot or civil commotion
- vi. Subsidence, heave or landslip
- vii. Theft or loss of insured property caused by persons physically present at both the time and location of such theft or loss
- viii. Vandalism or malicious acts causing physical damage to insured property caused by persons physically present at both the time and location of
- ix. Accidental damage to insured property caused by persons physically present at both the time and location of such damage
- b) any loss of use, reduction in functionality, repair, replacement, restoration or reproduction of any *data* including any amount pertaining to the value of such *data*

Notwithstanding the provisions of this sub-paragraph 1. b) in the event that hardware or the data storage device of a **computer system** insured under this policy sustains physical damage caused by a peril described in the proviso to paragraph 1. a) above which results in damage to, or loss of, **data** stored on that hardware or the data storage device, then the damage to, or loss of, such **data** shall be recoverable hereunder and the basis of valuation for the recovery of the damaged or lost **data** under this policy shall be limited to the cost of reproducing **data**, provided that such costs are otherwise indemnifiable under this policy.

Such costs shall include all reasonable and necessary expenses incurred in recreating, gathering and assembling such *data* but shall not include the value of the *data* whether to the *insured* or any other party even if such *data* cannot be recreated, gathered or assembled

Continued....



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Policy number CCP 2204605

ENDORSEMENTS

331 CYBER EXCLUSIONS AND DATA PROTECTION EXTENSION LIMIT

Continued....

2. The policy General Exclusion for Electronic Risks is deleted and replaced by:

(Applicable to the whole policy unless we say otherwise)

This policy does not cover:

CYBER LOSS (PROPERTY)

- 1. Notwithstanding any provision to the contrary within this policy or any endorsement thereto, this policy excludes all loss, damage, liability, cost or expense of whatsoever nature directly or indirectly caused by, contributed to by, resulting from, arising out of or in connection with:
 - c) any:
 - i. unauthorised appropriation of data
 - ii. unauthorised transmission of data to any Third Party
 - iii. misrepresentation or use or mis-use of data
 - iv. operator error in respect of data
 - d) any threat to carry out or perpetrate a hoax in respect of anything described in sub-paragraphs 1. a) 1.c) above
 - e) any action taken, or failure to take action, to prevent, control, limit or respond to anything described in sub-paragraphs 1. a) 1. d) above.

This exclusion applies to all sections and extensions of this policy except those sections or extensions (where available and insured by this policy) noted below:

a) Employers' Liability
b) Public Liability
c) Medical Malpractice
d) Reputational Risks
h) Personal Accident
i) Legal Expenses
j) Terrorism
k) Cyber

e) Professional Indemnity I) Equipment Breakdown f) Trustees' and Directors' Indemnity m) Computer Equipment

g) Directors' and Officers' Liability

3. The following cyber exclusion is added to WHAT IS NOT COVERED under each of sections 7 (Employers' Liability), 8 (Public and Products Liability) and 10 (Property Owners' Liability):

No indemnity will be provided in respect of any loss, damage, liability, claim, cost or expense of whatsoever nature directly or indirectly caused by, contributed to by, resulting from, arising out of, or in connection with, any *cyber act* or *cyber incident* including but not limited to any action taken in controlling, preventing, suppressing or remediating any *cyber act* or *cyber incident* regardless of any other cause or event contributing concurrently or in any other sequence thereto.

This exclusion will not apply to legal liability to pay damages and *costs and expenses* resulting from:

- a) statutory liability under the Employers' Liability cover,
- b) liability caused by or arising out of a *cyber act* or a *cyber incident* that results in *bodily injury* to third parties or physical damage to third party material property
- c) liability arising under extension 6 Data Protection of section 8.

Any loss, damage, liability, claim, cost or expense of whatsoever nature directly or indirectly caused by, contributed to by, resulting from, arising out of, or in connection with, any loss of use, reduction in functionality, repair, replacement, restoration or reproduction of any *data* including any amount pertaining to the value of such *data* is not covered and is not considered as physical loss or damage for the purposes of this exclusion.

4. Amended limit - Data Protection extension (Public and Products Liability)

Under extension 6 Data Protection of section 8, wherever shown in this policy or any other endorsement in the schedule, the most **we** will pay, is deleted and replaced by:

The most we will pay is:

- £1,000,000 for any *claim*, and for all *claims* in any one *period of insurance*, for damages and *costs and expenses* following civil cases against *you* for material and non-material damage
- £100,000 for any *claim*, and for all *claims* in any one *period of insurance*, for defence and prosecution costs awarded against *you* following criminal cases.

Continued....



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ENDORSEMENTS

331 CYBER EXCLUSIONS AND DATA PROTECTION EXTENSION LIMIT

Continued....

- 5. The following changes are made to WHAT IS NOT COVERED under section 9 (Professional Indemnity):
 - a) The following cyber exclusion is added:

We do not cover any liability under this section of the policy for, or directly or indirectly arising out of, or in any way connected with:

- i. any loss, damage, liability, claim, cost or expense of whatsoever nature directly or indirectly caused by, contributed to by, resulting from, arising out of, or in connection with, any cyber act or cyber incident including, but not limited to, any action taken in controlling, preventing, suppressing or remediating any cyber act or cyber incident regardless of any other cause or event contributing concurrently or in any other sequence thereto
- ii. any loss of use, reduction in functionality, repair, replacement, restoration or reproduction of any **data** including any amount pertaining to the value of such **data**

Notwithstanding the above, no cover otherwise provided under this section for *claims made* arising from any negligent act, negligent error, negligent omission or negligent breach of duty committed in the conduct of *your activities* shall be restricted solely due to the use of a *computer system* or *data*.

- b) Exclusion 2. a) is deleted and replaced by:
 - 2. Liability directly or indirectly arising from:
 - a) any **bodily injury** to any person or **damage** to, or destruction of, or loss of, including loss of use of, any property, unless directly caused by any negligent act, negligent error, negligent omission or negligent breach of duty
- 6. The following cyber exclusion is added to WHAT IS NOT COVERED under section 16 (Trustees' and Directors' Indemnity):

No indemnity will be provided in respect of:

- a) any loss, damage, liability, claim, cost or expense of whatsoever nature directly or indirectly caused by, contributed to by, resulting from, arising out of, or in connection with, any *cyber act* or *cyber incident* including but not limited to any action taken in controlling, preventing, suppressing, or remediating any *cyber act* or *cyber incident* regardless of any other cause or event contributing concurrently or in any other sequence thereto
- b) any loss of use, reduction in functionality, repair, replacement, restoration, or reproduction of any **data** including any amount pertaining to the value of such **data**

However, this exclusion shall not apply to *claims made* which a *trustee or director* becomes legally liable to pay as damages and *costs and expenses* arising from any *wrongful act* involving access to, processing of, use of, or operation of, any *computer system* or *data*.



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ENDORSEMENTS

419 VILLAGE AND COMMUNITY HALL SCHEME ENDORSEMENT

1. CHARITABLE ACTIVITIES (INCREASED ATTENDANCE OF FIREWORK AND/OR BONFIRE EVENTS)

Under the CHARITABLE ACTIVITES OF THE INSURED, shown in the schedule, paragraph b) is deleted and replaced by the following:

- b) The following activities are automatically included:
 - attendance at trade shows, exhibitions, conferences, meetings and seminars
 - clean-ups and litter picks
 - clerical and non-manual work
 - collection and delivery work
 - domestic work, including domestic gardening
 - firework and/or bonfire events (not organised or run by a professional supplier), not exceeding an attendance of 500 persons at any one time
 - · fundraising events, other than firework and/or bonfire events, not exceeding an attendance of 1,000 persons at any one time
 - · recreational activities

provided any activity above is not otherwise more specifically excluded in any section of this policy or by any endorsement forming part of this schedule or otherwise by **us** in writing.

2. DAMAGE TO GROUNDS (BUILDINGS)

Under section 1 extension 5 is deleted and replaced by the following:

WHAT IS COVERED

5 DAMAGE TO GROUNDS

We will pay for the reasonable cost of making good the gardens or grounds of the **buildings damaged** by:

- a) the emergency services in attending the **buildings** following **damage** which is the subject of a valid **claim** under this section
- trespassers or squatters including the costs of removal of any debris or rubbish left in the gardens or grounds after their departure.

The most $\it we$ will pay for any $\it claim$ under a) and b) is £10,000 in total.

WHAT IS NOT COVERED

£1,000 excess under cover b).

- 3. DEFIBRILLATORS (CONTENTS)
- a) In respect of *damage* to any defibrillator, including its container, covered under section 2 the amount of *excess* shown in the schedule is deleted and replaced by 'Nil'.
- b) The following extension is added to section 2:

WHAT IS COVERED

DEFIBRILLATORS

We will pay for **damage** caused by any operative event under this section to any defibrillator, including its container, covered by this section:

- at the *premises* not contained in the *buildings* when secured to a permanently fixed structure
- away from the *premises* within the *territorial limits* and used in an attempt to save human life.

The most **we** will pay is £5,000 for any **claim**.

If a valid *claim* for any defibrillator, including its container, insured by this extension could also be a valid *claim* under the Temporary Removal of Contents, Property of Employees, Members and Visitors, Exhibitions, Outside Catering and Fund-Raising or Property in the Open extension to this section, then the extension that provides the widest cover will apply.

WHAT IS NOT COVERED

The exclusions for this section apply to the defibrillators extension other than where expressly varied and the following exclusions are added:

- . Nil excess
- Damage by theft to such property from any unattended motor vehicle unless:
 - a) hidden from view in a closed glove, storage or luggage compartment or boot, and
 - all windows and sunroofs are securely closed and all doors, tailgate and boot are locked.
- Damage by malicious persons or by theft or attempted theft from any unattended building unless all windows are securely closed and all external doors are locked.



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ENDORSEMENTS

437 HIRERS' PUBLIC LIABILITY EXTENSION (£5M INDEMNITY LIMIT)

The extension of cover by this endorsement forms part of the insurance **we** provide to **our policyholder** under the terms, exceptions and conditions of their policy with **us** subject to the variations set out in this endorsement.

Definition

Some words or phrases used in this endorsement are in **bold italics** and have the particular meanings that are stated below unless otherwise specified. If they are not in **bold italics** then their normal everyday meaning will apply. These definitions apply equally where used in the singular or plural unless otherwise stated. The definitions below apply solely in respect of the cover under this endorsement.

act of terrorism

an act including, but not limited to, the use of force or violence and/or the threat thereof of any person or group(s) of persons whether acting alone or on behalf of or in connection with any organisation(s) or government(s) committed for political, religious, ideological or similar purposes including the intention to influence any government and/or to put the public or any section of the public in fear

agreement

the hire or loan contract between the *policyholder* and the *hirer* concerning the use of the *premises*

The following is not included under an **agreement**:
a) any form of tenancy agreement for the **premises**

asbestos

asbestos, asbestos fibres or any derivatives of asbestos including any product containing any asbestos, asbestos fibres or any derivatives of asbestos.

bodily injury

death, illness, injury or disease

claim

the **policyholder's** request to **us** for indemnity, reimbursement or benefit under the terms of this endorsement, provided that a claim includes a single loss or series of losses arising from one event consequent on or attributable to one source or original cause

costs and expenses

- legal costs and expenses recoverable from the hirer by any claimant
- defence costs and expenses of the *hirer* incurred with *our* written consent

damage / damaged physical loss, destruction or damage

defamation

defamation, libel, slander and slander of title to goods

excess

the first amount of each and every agreed *claim* that the *hirer* will be asked to pay

hirer

the person or organisation hiring or loaning the *premises* under an *agreement* with the *policyholder*

hirer's employee any person:

- under a contract of service or apprenticeship with the hirer
- who is hired to, supplied to or borrowed by the *hirer*
- engaged under a work experience or similar scheme
- helping as a volunteer

while under the *hirer's* direct control and supervision and working for the *hirer* at the *premises* in connection with the *agreement*

period of insurance

the period of hire under the agreement provided this period does not exceed the expiry or cancellation date of the policyholder's policy

policyholder

the person(s), company or organisation (including a body of trustees or board of directors) for whom **we** provide this insurance and from whom the **hirer** has hired the **premises** under the **agreement**

premises

the premises at the location insured by **us** under the **policyholder's** policy

we / us / our

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437 HIRERS' PUBLIC LIABILITY EXTENSION (£5M INDEMNITY LIMIT)

Continued...

The following extension is added to section 8 of the policy for our policyholder:

WHAT IS COVERED

At the **policyholder's** request **we** will indemnify the **hirer** for all sums which the **hirer** becomes legally liable to pay as damages and **costs and expenses** following a claim against them for accidental:

- **bodily injury** to any person
- damage to the premises or its contents belonging to the policyholder or for which the policyholder is responsible
- damage to other material property not belonging to nor in the custody or control of the hirer

occurring during the **period of insurance** in connection with the **hirers'** activities and happening at the **premises**, provided the **hirer** keeps to all the terms of this endorsement.

Within **costs and expenses**, **we** will also pay the cost of legal representation at any Coroner's Inquest, Fatal Accident Inquiry or Court of Summary Jurisdiction incurred with **our** written consent.

WHAT IS NOT COVERED

- 1. £250 **excess** for each **claim** for **damage** to material property or the **premises**.
- 2. Liability covered by any other policy or indemnity.
- 3. **Damage** to material property:
 - a) or any part on which the *hirer* or any *hirer's employee* is or has been working where the *damage* results from such work
 - b) belonging to or held in trust by the *hirer* or borrowed, rented, leased or hired for use by the *hirer* other than:
 - i. personal property (including vehicles and contents) of the *hirer's* visitors, partners, directors or *hirer's employees*
 - ii. the *premises* or its contents hired under the *agreement*.
- 4. Fines, penalties or punitive, exemplary, aggravated or multiplied damages.
- 5. Liquidated damages.
- 6. Any compensation awarded by a court of criminal jurisdiction.
- 7. Liability directly or indirectly caused by, resulting from or in connection with:
 - a) an act of terrorism regardless of any other contributory cause
 - b) any action taken in controlling, preventing, suppressing or in any way relating to an **act of terrorism**.

If **we** allege that by reason of this exclusion any **claim** is not covered by this endorsement the burden of proving the contrary shall be upon the **hirer**.

- 8. Any liability directly or indirectly arising out of, or in any way connected with, any actual or alleged:
 - a) physical or psychological abuse, or
 - b) the intentional inappropriate administration or non-administration of any drug, medicine or substance, or
 - c) conduct of a sexual nature including sexual molestation, assault, gratification, coercion, harassment or pressure of any kind, or
 - d) repeated or continuing threatening abusive or insulting words or behaviour.
- 9. Liability arising from:
 - a) bodily injury to any hirer's employee
 - b) use of the *premises* by any lobbying, political or activist groups
 - c) any of the following activities:

abseiling, aerial activities of any kind, air rifle or clay pigeon shooting, archery, American football or Australian rules football, animal riding of any kind, assault courses, climbing (other than children's playground equipment), firewalking, firework displays or bonfire events, forest school activities, Gaelic football, go-karting, gymnastics, javelin throwing, martial arts or fighting sports of any kind, Olympic style weightlifting, paint-balling, parkour or freerunning, powerlifting, professional sport of any kind, racing or time trials (other than on foot), rugby, water activities of any kind (other than swimming) or zorbing

- d) football where:
 - i. the hirer's football team(s) is (are) participating in a league system (including official training and practice sessions)
 - ii. the *hirer* manages, controls or organises a football league system
- e) any activity that involves the use of:

airborne lanterns, bicycles (other than for normal road use), cables or wires, climbing walls, elastic ropes, fireworks or explosive items, land or kite or fly boards of any kind, land or sand or ice yachts of any kind, motorised fairground rides, water based play inflatables, roller blades, rope courses, sandboards, skates, skateboards, skis, sleds, snowboards, snowtubes of any kind, toboggans, weaponry or zip wires

- f) use of the **premises** by commercial organisations for business activities
- g) error or omission in the provision of professional services
- h) treatment of any kind (other than first aid)
- i) counselling, advice, design, formula or specification whether given for a fee or not
- j) defamation
- '') or caused by goods (including their containers, packaging, labelling or instructions) sold, supplied, hired out, constructed, installed, erected, serviced, repaired, altered, processed, treated or otherwise worked upon by or on behalf of the *hirer* other than food or drink sold or supplied by the *hirer* for consumption on the *premises* in connection with the *hirer's* activities
- l) ownership, possession or use by the hirer, or on the hirer's behalf, or any person entitled to cover under this extension, of any:
 - i. watercraft (other than hand or foot propelled) and craft designed to travel through air or space
 - ii. mechanically propelled vehicles (other than loading and unloading unless cover is provided by any other policy)
- m) **damage** to, or the cost incurred by anyone in recalling, replacing, repairing or reinstating goods, or in making any refund on the price paid for any goods sold or supplied

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Continued...

- n) an agreement unless liability would have existed without the agreement
- o) any offence under the Corporate Manslaughter and Corporate Homicide Act 2007 or any replacement or amending legislation committed or alleged to have been committed by the *hirer*.
- 10. **Damage**, consequential loss, liability, cost or expense directly or indirectly caused by, or contributed to by, or arising from:
 - a) ionising radiation from, or contamination by radioactivity from any nuclear fuel or from any nuclear waste or from the combustion of nuclear fuel
 - b) the radioactive, toxic, explosive or other hazardous or contaminating properties of any nuclear installation reactor or other nuclear assembly or nuclear component thereof
 - c) any weapon or device employing atomic or nuclear fission and/or fusion, or other like reaction, or radioactive force or matter
 - d) the radioactive, toxic, explosive or other hazardous or contaminating properties of any radioactive matter
 Part d) does not extend to radioactive isotopes other than nuclear fuel or nuclear waste when such isotopes are on the property insured and are being
 prepared, stored or used in the normal course of operations by the *hirer* or *policyholder* for the commercial, agricultural, medical, scientific or other
 similar peaceful purposes for which they were intended
 - e) any chemical, biological, bio-chemical or electromagnetic weapon.

However, this exclusion does not apply to losses arising from naturally occurring radioactive gases released from the earth such as Radon.

- 11. **Damage**, consequential loss, liability, cost or expense directly or indirectly occasioned by happening through or in consequence of war, invasion, act of foreign enemy, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection, or military or usurped power.
- 12. Any liability, cost or expense arising from pollution or contamination other than caused by a sudden, identifiable, unintended and unexpected incident which takes place in its entirety at a specific time and place during the **period of insurance**.

All pollution or contamination which arises out of one incident shall be deemed to have occurred at the time such incident takes place. Pollution or contamination shall be deemed to mean:

- a) all pollution or contamination of buildings or other structures or water or land or the atmosphere; and
- b) all *damage* or *bodily injury* directly or indirectly caused by such pollution or contamination.
- 13. Any liability arising from **damage** to information represented or stored electronically including but not limited to code or series of instructions, operating systems, software programs or firmware.
- 14. Any liability arising directly or indirectly from:
 - a) any mining, processing, manufacturing, removing, handling, disposing of, treatment of, distributing or storing of asbestos
 - b) fears of the consequences of exposure to, or inhalation of **asbestos**.
- 15. Any *claim* if the *hirer* failed to comply with a special requirement and such failure caused, or worsened the liability, unless otherwise stated in the special requirement.

Special requirements for Hirers' Public Liability Extension

Where the stated activity is undertaken by the hirer, the hirer is required as a condition precedent to our liability:

1 USE OF BOUNCY CASTLES, OTHER LAND-BASED INFLATABLES OR TRAMPOLINES

- a) if the *hirer* uses any bouncy castle and/or any other land-based inflatable, to ensure that:
 - access and use is controlled by an adult authorised by the *hirer* at all times
 - when used outside a building, it is securely anchored to the ground at each anchor point
 - · each anchor point is signed, or otherwise marked to be made easily visible, and wrapped to prevent injury
 - soft matting is used to cover hard surfaces adjacent to the front or any open sides where there is a risk of injury from falling from the inflatable.

SPECIAL NOTES RELATING TO BOUNCY CASTLES (not forming part of this policy wording)

Those who use bouncy castles are at an increased risk of injury, particularly children and others who may not be aware of the dangers. Where you provide, or are responsible for, bouncy castles we expect you to take extra care to prevent injuries by making sure measures are put in place that help reduce this risk and our quidelines are:

- a) to follow the manufacturer's or supplier's safety recommendations
- b) requiring children to remove sharp articles like shoes, buckles or jewellery
- c) not allowing overcrowding, particularly by children (to help prevent knocking into each other)
- d) not allowing a mix of large and small children at the same time (to avoid larger children crushing the smaller ones)
- e) not allowing use by adults and children at the same time
- f) not allowing any access to the very youngest children, e.g. under 2 years old.

2 USE OF GYM EOUIPMENT

to take reasonable precautions to ensure that any gym facility or equipment the **policyholder** provides to the **hirer**, and any of the **hirer's** own gym equipment, are not used by any unauthorised persons and that:

- any equipment for Olympic-style weightlifting or powerlifting is not used
- they are supervised by a qualified gym instructor at all times when in use, or
- they are only used by unsupervised persons who have undergone an induction or training course held by a qualified gym instructor and then been authorised by the *hirer*.

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Special requirements for Hirers' Public Liability Extension

Where the stated activity is undertaken by the *hirer*, the *hirer* is required as a condition precedent to *our* liability:

3 USE OF A BAPTISTRY

to ensure that any baptistry used must:

- always be attended by a responsible person authorised by the *hirer* when it is being filled with water
- be attended by a responsible person authorised by the *hirer* or roped off or warning notice displayed when the baptistry cover is removed
- before anyone enters the water have the electrical heating apparatus to the baptistry turned off and disconnected from the mains supply and checked by a responsible person authorised by the *hirer*
- if portable, be checked by a responsible person authorised by the **hirer** before each use to ensure that it remains in good condition and that there are no apparent defects that might cause **bodily injury** or **damage**.

4 FACE PAINTING AND HENNA TATTOOS

if the *hirer* applies any face paints or henna tattoos, to ensure that they are not applied to any person:

- under three years old
- who has open cuts or sores on their face
- who has a cold sore or conjunctivitis or any other known infectious skin condition

and in addition the hirer must:

- carry out a skin test prior to the application of any face paints or henna tattoos where any person has food allergies or allergic reactions to soaps, skin
 creams and the like
- clean any equipment before each application
- only use professional face paints and henna tattoos that comply with current safety legislation or regulations.

5 FIXED OUTDOOR ADVENTURE AND PLAYGROUND EQUIPMENT

if the *hirer* uses any fixed outdoor adventure or children's playground equipment at the *premises*, to ensure that it is supervised by responsible persons authorised by the *hirer* at all times when in use.

Claims settlement for Hirers' Public Liability Extension

The most we will pay, including costs and expenses, for:

- all *claims* in total if more than one party is entitled to cover for the same occurrence
- all *claims*, in any one *period of insurance*:
 - caused by food or drink sold or supplied
 - arising from pollution or contamination
- any claim for liability other than relating to food or drink sold or supplied or pollution or contamination

is £5,000,000.

This limit forms part of, and is not in addition to, the indemnity limit for the *policyholder's* Public and Products Liability cover.

General Conditions for Hirers' Public Liability Extension

1. LANGUAGE AND LAW APPLICABLE

We will communicate with the **policyholder** and the **hirer** in English at all times.

Cover under this endorsement shall be governed by and construed in accordance with the law of England and Wales unless the *policyholder's* legally registered address is located in Scotland in which case the law of Scotland shall apply. If there is any dispute as to which law applies it shall be English law.

2. RIGHTS OF THIRD PARTIES

A person or company who is not party to this policy or endorsement has no right under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of this policy or endorsement but this does not affect any right or remedy of a third party which exists or is available apart from that Act.

3 CANCELLATION

If the *policyholder's* policy is cancelled in accordance with its terms and conditions then the insurance by this endorsement is cancelled at the same time and cover for any hiring after the cancellation date of the policy will accordingly no longer be effective.

It is the **policyholder's** responsibility to advise the **hirer** of cancellation that affects any **agreement**.

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437 HIRERS' PUBLIC LIABILITY EXTENSION (£5M INDEMNITY LIMIT)

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General Conditions for Hirers' Public Liability Extension

4. FRAUD

If the *hirer* or anyone acting for the *hirer* or any other person claiming to obtain benefit under this endorsement:

- make(s) a false, fraudulent or exaggerated claim
- support(s) a *claim* by any false or fraudulent document, device or statement
- cause(s) an event by a wilful or wrongful act which results in a claim

then we:

- will not pay the claim and we have the right to recover from the hirer any part payments made prior to discovery of the fraudulent act
- have the right to:
 - a) refuse any **claim** arising after a fraudulent act
 - b) cancel the cover by this endorsement from the date of a fraudulent act even if this policy or endorsement expired before the discovery of the fraudulent act
 - (If we cancel this endorsement, we will notify the policyholder in writing by special delivery to the policyholder's last known address)
 - c) keep the premium.

We will still remain responsible for legitimate *claims* before the fraudulent act.

5. CLAIMS PROCEDURE (POLICYHOLDER AND HIRER'S DUTIES)

It is a condition precedent to *our* liability under this extension that the *policyholder* and the *hirer* comply with the following (at their expense).

- a) When the:
 - **hirer** becomes aware of a possible **claim**, the **hirer** shall notify the **policyholder** as soon as is reasonably possible,
 - **policyholder** becomes aware of a possible **claim**, the **policyholder** shall notify **us** as soon as is reasonably possible.
- b) If the *claim* relates to, or includes, any allegations or proceedings made against the *hirer*, or any person who is entitled to indemnity under this extension, the *policyholder* and the *hirer* shall:
 - not admit, deny, negotiate or agree a settlement without our written consent
 - · send to us, unanswered, every writ, summons or other communication immediately it is received without making any acknowledgement
 - send to **us** written details of any related inquest, legal inquiry, prosecution or procedure immediately it is known to the **policyholder** or the **hirer**.
- c) The *policyholder* and the *hirer* shall:
 - give all assistance, information and documentation we may reasonably require within any reasonable timescales we may set
 - not abandon any property to **us**.
- d) If requested by **us** the **policyholder** or the **hirer** shall:
 - complete **our** appropriate claim form
 - provide a statutory declaration of the truth of the claim.

We will not deal with, continue to deal with or pay, any **claim** if the **policyholder** or the **hirer** fail to comply with any part of this condition where such failure adversely affected **our** liability for, or the amount of, any **claim**. Any payment on account of a **claim** already made by **us** shall be repaid to **us**.

6. CLAIMS PROCEDURE (OUR RIGHTS)

If the *policyholder* agrees that *we* may indemnify the *hirer* for a *claim* under this extension, *we* have the right to:

- settle any liability claim by payment of the indemnity limit (less any sum or sums already paid or incurred) or any less amount for which, at our discretion, the claim can be settled. We will then relinquish control of the claim and be under no further liability
- at any time, and at **our** expense, to:
 - i. start, take over, defend and conduct any legal action in the name of the *hirer*
 - ii. prosecute in the name of the *hirer* for *our* benefit any *claim* for indemnity or damages

and **we** will have full discretion in the conduct and settlement of any such action.

7. OTHER INSURANCE

If at the time any **claim** arises under this extension the **policyholder** or the **hirer** is, or would be, but for the existence of this extension, entitled to cover under any other insurance, **we** will only pay for any additional amount beyond the amount which would have been payable under such other insurance had this extension not been effected.

8. ARBITRATION

Provided **we** have admitted liability for a **claim**, any unresolved dispute as to the amount to be paid shall be referred to arbitration in accordance with the statutory provisions in force at the time to:

- an agreed arbitrator, or if an arbitrator cannot be agreed
- an arbitrator appointed by the Chartered Institute of Arbitrators following a request from either party provided they have given seven days written notice to the other party.

The **policyholder** must not take legal action against **us** over the dispute before the arbitrator has reached a decision.

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437 HIRERS' PUBLIC LIABILITY EXTENSION (£5M INDEMNITY LIMIT)

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General Conditions for Hirers' Public Liability Extension

9. SANCTIONS

We shall not provide any cover under this policy or be liable to pay any **claim** or provide any benefit to the extent that the provision of such cover, payment of such **claim** or provision of such benefit would expose **us** to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom or United States of America.

If any such sanction, prohibition or restriction takes effect during the **period of insurance you** or **we** may cancel that part of this policy which is affected with immediate effect by giving such notice in writing.

In such circumstances, **we** shall return a proportionate premium for the unexpired period of cover provided no **claims** have been paid or are outstanding.

10. REASONABLE CARE (HIRER'S DUTIES)

At all times during the currency of this extension, the *hirer* must take reasonable steps to ensure:

- appropriate precautions are in place to prevent accidents, damage or bodily injury
- any property on hire from the **policyholder** is protected
- appropriate care in the selection and supervision of the *hirer's employees*
- all statutory and other obligations and regulations imposed by any authority are complied with.



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ENDORSEMENTS

483 POLICY CHANGES MAY 2018

The following changes are made to your policy:

A. Under section 8 (Public and Products Liability), extension 6 for data protection is deleted and is replaced by the following:

WHAT IS COVERED 6 DATA PROTECTION

The following definition applies to this extension:

data protection legislation

the Data Protection Act 1998 or any subsequent legislation that specifically replaces this act

- a) **We** will pay all amounts which **you** become legally liable to pay as:
 - damages and costs and expenses following civil cases against you for material and non-material damage, and
 - defence and prosecution costs awarded against you following criminal cases

resulting from any breach or alleged breach of **data protection legislation** happening during the **period of insurance** in connection with **your activities**.

b) In the event that any policy of insurance in force immediately prior to this extension expressly provided cover for data protection legislation on the basis of an indemnity for claims made during the period of insurance and in the event that a claim first made against you in the period of insurance in respect of data protection legislation then the indemnity provided by this extension is extended to indemnify you.

The most we will pay for:

- any claim for damages and costs and expenses following civil cases against you is the indemnity limit shown in the schedule
- all claims in any one period of insurance for defence and prosecution costs awarded against you following criminal cases is £100,000.

WHAT IS NOT COVERED

- 1. Fines or penalties.
- 2. Punitive, exemplary, aggravated or multiplied damages.
- 3. Liquidated damages.
- Costs of replacing, reinstating, rectifying, erasing, blocking or destroying any personal data.
- 5. Liability arising:
 - a) from or caused by a deliberate or intentional act or omission by **vou**
 - b) out of circumstances which may give rise to a *claim* or prosecution which have been notified to or ought to have been notified to previous insurers or which were known to *you* at the inception of this extension.
- 6. Legal liability where indemnity is provided by any other insurance.

Any claims:

- a) not insured by this extension
- b) or notices that may give rise to a *claim*, advised to *us* later than twenty-eight days after *you* have received a claim or notice against *you*.

B. Under section 9 (Professional Indemnity) the following additional exclusion is added to WHAT IS NOT COVERED:

Liability directly or indirectly arising from any regulatory or disciplinary investigations or proceedings.

C. Under section 20 (Legal Expenses) the following exclusion is added to WHAT IS NOT COVERED:

All *insured incidents* do not cover any claims relating to the loss, alteration, corruption or distortion of, or damage to, stored personal data and claims relating to a reduction in the functionality, availability or operation of stored personal data resulting from hacking (unauthorised access), malicious or negligent transfer (electronic or otherwise) of a computer programme that contains any malicious or damaging code, computer virus or similar mechanism

Continued...



Phone: 0345 60 20 999 or 01323 737541

Email: ansvar.insurance@ansvar.co.uk Website: www.ansvar.co.uk

Policy number CCP 2204605

ENDORSEMENTS

483 POLICY CHANGES MAY 2018

The following changes are made to **your** policy:

Continued...

D. Under section 20 (Legal Expenses) the following changes are made effective from 25th May 2018:

- i. All terms relating to Data protection and Information Commissioner registration shown within insured incident 2 (LEGAL DEFENCE) are deleted.
- ii. Cover for Data Protection is replaced by the following:

WHAT IS COVERED

2 LEGAL DEFENCE

a) Costs and expenses:iii. DATA PROTECTION

for defending the *insured person's* legal rights in respect of civil action taken against the *insured person* for compensation under data protection legislation when handling personal data in their capacity as a data controller and/or a data processor by:

- 1. an individual
 - **We** will also pay any compensation award up to the indemnity limit shown in the schedule in respect of such a claim
- a data controller and/or data processor which arises out of or relates to a claim made by an individual for compensation against that data controller and/or data processor We will not pay any compensation award in respect of such a claim.

provided that:

- A. in respect of 1. above any sum of money in settlement of a dispute is awarded by a court under a judgment made after full argument and otherwise than by consent or default or is payable under settlement approved in advance by **us**
- B. the *insured* requests that *DAS* provides cover for the *insured person*.

WHAT IS NOT COVERED

Any fines imposed by the Information Commissioner or any other regulatory and/or criminal body.



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ENDORSEMENTS

684 FIREWORK DISPLAY EXTENSION

Meaning of words specific to this extension:

contractor

an independent firework display organiser/operator/contractor

Section 8 (Public and Products Liability) extends to cover liability arising from the firework display declared to and accepted by **us** subject to the following special requirements as appropriate.

The most we will pay is subject to and forms part of (not additional to) the Claims settlement limitations for Public and Products Liability stated in section 8.

A) Applicable where a **contractor** is hired or used:

You are required, as a condition precedent to **our** liability under this extension, to ensure that the following special requirements are complied with.

You must have written confirmation from the contractor before the commencement of the display that they:

- a) have a current public liability insurance in place to cover the display that **you** require, together with details of the insurer, the policy number, and the limit of indemnity (which must not be less than the limit provided under **your** policy with **us**). **You** must also have obtained evidence that the premiums are paid to date.
- b) comply with all regulations and advice from the appropriate bodies, e.g. the Department for Business, Innovation & Skills (BIS), the Health and Safety Executive (HSE), the fire and rescue service, the Police and the local authority.

We will not pay any claim if you failed to comply with any of the above special requirements and such failure caused, or worsened, the liability.

- B) Applicable where a *contractor* is not hired or used and/or *you* are responsible for any of the following:
- i) planning, organisation, control or running of the display
- ii) non-firework activities supporting or forming part of the display.

For guidance please:

- i) obtain a copy of 'Giving Your Own Firework Display' booklet Ref. HSG 124 from the Health and Safety Executive (HSE), and
- ii) refer to Department for Business, Innovation & Skills (BIS) website for information on firework safety

or any updates or replacements for them. It is strongly recommended that **you** comply with all the requirements and recommendations appropriate to **you** or **your** display.

You are required, as a condition precedent to our liability under this extension, to ensure that the following special requirements are complied with.

Before the commencement of the display you must:

- 1. where appropriate, inform the fire and rescue service, Police and the local authority (as **you** may require a licence), and appoint a first aid organisation (e.g. St. John Ambulance), all well in advance, preferably at the initial planning stage, and comply with all their requirements and recommendations.
- 2. ensure that the following minimum actions are taken.
 - a) Appoint one person to be in overall control of the event, with final responsibility for all health and safety matters.
 - b) Plan the event and allocate responsibilities, making sure that individuals are fully aware of their duties and reporting/referral lines.
 - c) A designated responsible adult (preferably with experience of fireworks) is to be given sole control of storage, siting and lighting of fireworks.
 - d) Appropriate safety clothing, headgear, gloves and goggles are to be worn by persons responsible for lighting any bonfire or fireworks.
 - e) Set up procedures for car parking, safety (including weather checks), emergencies (including first aid), and ensure that the responsible persons are fully informed and trained in their implementation.
 - f) Choose a site well clear of any:
 - i) buildings, trees, vegetation or other materials or property that could be damaged, including any overhead cables or the like;
 - ii) roads, railways and public rights of way.
 - g) Site any car parking areas well away from the display firing area and firework drop zone.
 - h) A sufficient number of entrances and exits are to be provided, signposted and adequately lit, with cars and pedestrians being segregated. Adequate access for emergency vehicles must always be available.
 - i) A sufficient number of adult stewards are to be on site for crowd control during the whole of the display and whilst spectators arrive and depart from the site.
 - There must be at least one steward for every 250 spectators and a minimum of two.
 - j) All stewards are to be easily recognisable to spectators (e.g. fluorescent arm or body bands/bibs or jackets).
 - k) Only use fireworks compliant with British Standards and ensure that the manufacturer's instructions are fully read and complied with.
 - 1) Any fireworks not for immediate use are to be kept in a lidded metal box, well away from the firing and spectator areas and in the permanent custody of the firing controller or an adult assistant.
 - m) Do not attempt to re-light or go near fireworks that fail to ignite.
 - n) Spectators must not be allowed to bring their own fireworks to the event. A notice to this effect should be displayed at all entrances.
 - o) Construction of bonfires must be under the sole direction of a designated responsible adult who must ensure that it is stable, of manageable size, and free of any dangerous materials/products (e.g. foam, plastics, aerosols, paint tins, bottles, etc).
 - p) Siting of any bonfire must be downwind of and a safe distance from spectators and well away from the firing area.

Continued...



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ENDORSEMENTS

684 FIREWORK DISPLAY EXTENSION

Continued...

- q) No petrol, paraffin or other combustible liquids are to be used to light the bonfire.
- r) Suitable fire-fighting equipment (e.g. extinguishers, buckets of water or sand) must be available for use at strategic points throughout the site with stewards having been trained in its use.
- s) When the display is over:
 - i) spent or failed fireworks must not be put on bonfires.
 - ii) any bonfire is to be thoroughly doused with water and checked to ensure it is not smouldering.
 - iii) failed fireworks should be soaked in a container of water and the manufacturer consulted about disposal.
 - iv) all rubbish created is to be cleared from the site.

We will not pay any claim if you failed to comply with any of the above special requirements and such failure caused, or worsened, the liability.

If the display is postponed for any reason, cover will apply for the re-scheduling of the display within a 14 day period starting from the original planned date, but not beyond the expiry date of the current **period of insurance** if this occurs before the 14 days has elapsed.

If **you** require cover for a re-scheduled display date outside the 14 day extension period it must be declared by **you** to **us** and be accepted by **us** in writing before any cover is in force.



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ENDORSEMENTS

46 LONG TERM UNDERTAKING (3 YEARS)

A discount of premium has been allowed in consideration of **you**, having an agreement with **us**, to offer annually for three years the insurance provided by this policy on the terms in force at the expiry of each **period of insurance** and to pay the premium, including all insurance premium tax, annually in advance or, with **our** agreement, by instalments.

This agreement applies to any policy(ies) that **we** may issue in place of this policy and the same discount will be allowed from the corresponding premium on the replacement policy(ies).

The expiry date of the current Long Term Undertaking is shown in the policy schedule.

Payment of the premium at the renewal date immediately following the expiry of the current agreement, shall be deemed acceptance by you of:

- the continuation of the agreement for a further three years, in line with the original agreement, and
- the terms, conditions and exceptions of this policy.

Provided that:

- a) we may end this agreement or amend the premium or change the terms, conditions or exceptions of this policy where:
 - i. there is any alteration described under the policy General Condition for Alteration of Risk, or
 - ii. changes in legislation or material legal precedents are established by any court of law, or
 - iii. material changes in reinsurance protection are imposed on **us** by reinsurers or the availability or cost of reinsurance to **us** changes
- b) this agreement does not apply to any section or part of a section providing Cyber, Equipment Breakdown, Legal Expenses or Terrorism where available and insured by this policy,
- c) we shall be under no obligation to accept an offer to renew this policy made in accordance with this agreement, and
- d) the sums insured may be reduced at any time to correspond with any reduction in value or activity.

340 TERRITORIAL EXCLUSION (PROPERTY) - GENERAL EXCLUSIONS

The following general exclusion is added to this policy.

(Applicable to the whole policy unless we say otherwise)

This policy does not cover:

TERRITORIAL EXCLUSION (PROPERTY)

The following definition is added to this policy:

excluded territory

- a) Belarus (Republic of Belarus), and
- b) Russian Federation, and
- c) Ukraine (including the Crimean Peninsula and the Donetsk and Luhansk regions)

any loss, *damage*, liability, cost or expense of whatsoever nature, directly or indirectly arising from, or in respect of, any:

- a) identity domiciled, resident, located, incorporated, registered or established in an excluded territory, or
- b) property or asset located in an **excluded territory**, or
- c) individual that is resident in or located in an *excluded territory*, or
- d) claim, action, suit or enforcement proceeding brought or maintained in an excluded territory, or
- e) payment in an *excluded territory*.

This exclusion will not apply to any coverage or benefit required to be provided by **us** by law or regulation applicable to **us**, however, the terms of any sanctions clause will prevail.

This exclusion applies to all cover sections of this policy except those covers (where available and insured by this policy) shown below:

- a) Employers' Liability
- b) Public Liability
- c) Medical Malpractice
- d) Reputational Risks or PR Crisis Communication
- e) Professional Indemnity

- f) Trustees' and Directors' Indemnity
- g) Directors and Officers Liability
- h) Personal Accident
- i) Legal Expenses
- j) Cyber.



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Policy number CCP 2204605

ENDORSEMENTS

482 POLICY CHANGES APRIL 2018

The following changes are made to your policy:

A. The policy definition of **professional supplier** is deleted and replaced by:

professional supplier

any third party individual, company or organisation, other than you or your employees, that:

- organises
- runs
- supervises

activities as a business, and provides such activities for **you** with or without a fee being charged

B. Under the Special requirements for Public and Products Liability of section 8, special requirement 3 Protection policy for groups working with young people or vulnerable adults is deleted and replaced by:

You are required as a condition precedent to **our** liability:

- 3 SAFEGUARDING POLICY FOR CHILDREN OR VULNERABLE ADULTS
 - if **you** or any **employees** or any of **your professional suppliers** work unsupervised with children or vulnerable adults, or who have unsupervised access to children or vulnerable adults, to ensure that:
 - a) **you**, any **employees** or any of **your professional suppliers** comply with **your** safeguarding policy established for the protection of children and vulnerable adults, and
 - b) your written safeguarding policy is regularly reviewed (at least annually), and
 - c) all eligible persons working with children or vulnerable adults have undergone Disclosure and Barring Service (DBS) or equivalent checks at the level appropriate to their role prior to engagement in those duties, and
 - d) all persons working with children or vulnerable adults receive formal induction training and regular (at least annually) update training on safeguarding.

Date of issue 8/02/24



Email: ansvar.insurance@ansvar.co.uk Website: www.ansvar.co.uk

CERTIFICATE OF EMPLOYERS' LIABILITY INSURANCE (a)

(Where required by regulation 5 of the Employers' Liability (Compulsory Insurance) Regulations 1998 (the Regulations), one or more copies of this certificate must be displayed at each place of business at which the policyholder employs persons covered by the policy.)

Policy Number: **CCP 2204605**

1. Name of policyholder:

CFTTB Redwick Village Hall

2. Date of commencement of insurance: 12th March 2024

3. Date of expiry of insurance: 11th March 2025

We hereby certify that subject to paragraph 2:-

- 1. the policy to which this certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Jersey, the Island of Guernsey and the Island of Alderney (b)
- 2. (a) the minimum amount of cover provided by this policy is no less than £5 million (c)

For and on behalf of **ANSVAR INSURANCE** A business division of Ecclesiastical Insurance Office plc

> Mark Hews Group Chief Executive Officer

Notes:

- (a) Where the employer is a company to which regulation 3(2) of the Regulations applies, the certificate shall state in a prominent place, either that the policy covers the holding company and all its subsidiaries, or that the policy covers the holding company and all its subsidiaries except any specifically excluded by name, or that the policy covers the holding company and only the named subsidiaries.
- (b) Specify applicable law as provided for in regulation 4(6) of the Regulations.
- (c) See regulation 3(1) of the Regulations and delete whichever of paragraphs 2(a) or 2(b) does not apply. Where 2(b) is applicable, specify the amount of cover provided by the relevant policy.

IMPORTANT NOTICE TO POLICYHOLDERS

Under the terms of the Employers' Liability (Compulsory Insurance) (Amendment) Regulations 2008 the requirement to display a certificate will be satisfied if it is made available in electronic form and each relevant employee to whom it relates has reasonable access to it in that form.

Certificates of Insurance must clearly state the name of the policyholder and, where applicable, make reference to insured subsidiary companies.

As required by your policy terms, any change to the name of the policyholder or the formation, acquisition or divestment of subsidiary companies must be notified to Ansvar.

If you have any associated companies you will need to have separate cover.

W/EN/ 4188



Data Privacy Notice

Your privacy is important to us. We will process your personal data in accordance with data protection laws.

Ecclesiastical Insurance Office PLC is the data controller in respect of any personal data which you provide to us or which we hold about you and any personal data which is processed in connection with the services we provide to you.

Where you provide us with personal data about a person other than yourself (such as a dependant or named person under a policy), you must inform them that you are providing their personal data to us and refer them to this notice.

To provide our insurance related services, we will collect and process your personal data such as your name, contact details, financial information and any information which is relevant to the insurance policy we are providing. In order to provide your insurance policy or when making a claim, we may also need to collect or process 'special categories of personal data' such as information relating to your health or criminal convictions or information which is likely to reveal your religious beliefs.

We process your personal data for the purposes of offering and carrying out insurance related services to you or to an organisation or other persons which you represent. Your personal data is also used for business purposes such as fraud prevention, business management, systems development and carrying out statistical and strategic analysis.

Providing our services will involve sharing your personal data with, and obtaining information about you from, our group companies and third parties such as brokers, loss adjusters, credit reference agencies, fraud prevention agencies, our service providers and professional advisors, or business partners and our regulators.

In some circumstances we may transfer your personal data to countries outside of the European Economic Area. We will put appropriate safeguards in place to ensure that your personal data is protected.

Where we have your consent, we may market our services to you or provide your personal data to our related companies or business partners for marketing purposes. You can opt out of marketing communications at any time by contacting us.

Fraud Prevention

We need to carry out fraud and anti-money laundering checks and this will involve sharing your personal data (such as your name, contact details and financial information) with credit reference and fraud prevention organisations such as the Claims and Underwriting Exchange, run by MIB. If you make a claim, we will share your personal data (to the extent necessary) with other companies including other insurers and anti-fraud organisations to prevent fraud. For the purposes of deciding whether to accept and pay a claim or any part of it, we may appoint loss adjusters or external investigation services to act on our behalf.

If false or inaccurate information is provided and fraud is identified, your personal data will be passed to fraud prevention agencies including the Insurance Fraud Register, run by the Insurance Fraud Bureau. Law enforcement agencies may access and use this information.

Please note that when carrying out any fraud prevention activities, we may need to process your special categories of data such as criminal offence information and share it with fraud prevention agencies.

Further Information

For further information on how your personal data is used and your rights in relation to your personal data please refer to our Privacy Policy at www.ansvar.co.uk/privacypolicy or contact our Data Protection Officer at Benefact House, 2000, Pioneer Avenue, Gloucester Business Park, Brockworth, Gloucester GL3 4AW or on **0345 6073274** or email compliance@ansvar.co.uk.

Ansvar Insurance, Ansvar House,

Authority. Firm Reference Number 113848.

31 St Leonards Road, Eastbourne, East Sussex BN21 3UR



DAS DATA PROTECTION

In addition to any other data processing notice provided in relation to this policy, data under this policy will be processed by DAS Legal Expenses Insurance Company (DAS). When you purchase and use this policy, DAS will process personal information about you, and anyone else whose details are provided to them to provide you with a service or claim.

DAS will process your personal information in accordance with their Privacy Notice. You can find their Privacy Notice online at at https://www.dasinsurance.co.uk/legal/privacy-statement. Alternatively, you can make a request for a printed copy to be sent to you by contacting dataprotection@das.co.uk.





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Client ('you/your'): **CFTTB Redwick Village Hall**

THE CONTRACT OF INSURANCE

- This Statement of Facts must be read in conjunction with the schedule and forms part of your contract of insurance with Ansvar Insurance (we/us/our).
- If the premium is to be paid by instalments, our application form must be fully completed and received by us within 14 days of cover being incepted/renewed, otherwise payment by instalments will not be accepted by us.
- You must make sure that the information provided to us for this policy is, and will continue to be, accurate and not misleading and is a fair presentation of the risks we are accepting. In respect of the policy renewal, this includes any changes occurring during the last period of insurance. If any of the information you provide is not accurate or is misleading then we may reduce the amount we pay for any claim, or in some cases, make no payment at all, cancel your policy and retain the premium. You should keep a record (including copies of letters) of any information you give to your insurance advisor or us when renewing your policy.
- You must carefully check all policy documentation and certificates. If there are any inaccuracies then you must tell your insurance advisor or us immediately.
- Any policy issued will be governed by the law of England unless your legally registered address is located in Scotland in which case the law of Scotland will apply. If there is any dispute as to which law applies it shall be English law.
- We will communicate with you in English at all times.
- Your insurance advisor will be regarded as your agent acting on your behalf, and not on behalf of us, in respect of any information that has been provided by them.
- Our policy cover is underwritten by Ecclesiastical Insurance Office plc. The Legal Expenses cover is dealt with by DAS Legal Expenses Insurance Company Limited.

Date of issue: 8/02/24

Ansvar Insurance is a business division of Ecclesiastical Insurance Office plc (EIO) Reg No 24869. EIO is registered in England at Benefact House, 2000, Pioneer Avenue, Gloucester Business Park, Brockworth, Gloucester, GL3 4AW, United Kingdom. EIO is authorised by the Prudential Regulation Authority. Firm Reference Number 113848.



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Client ('you/your'): CFTTB Redwick Village Hall

Please check that the following details we have for you are correct.

If any information is missing or incorrect then please advise your insurance advisor or us and we will issue a revised statement of facts and if applicable update any terms.

ORGANISATION DETAILS

- 1) Your:
 - a) organisation is a Not known
 - b) Charity registration number is
- 2) Year your organisation was established:
- 3) You have declared to us your organisation's:
 - a) income as **£16,472**
 - b) wage roll as **£0**
 - c) volunteer pool as 8
 - d) active volunteers as 8
- 4) You confirm that you do not have any assets, employees or representation outside of England, Wales, Scotland, Northern Ireland, the Channel Islands and the Isle of Man requiring cover under this policy.
- 5) You confirm that you comply with all statutory regulations, including those related to health and safety, product safety and environmental issues.
- 6) You confirm that there has been no change in your activities or legal structure in the last 12 months or have any planned changes in the next 12 months.
- 7) You confirm that you or any director, partner, trustee or committee member, either as private individuals or in connection with any business or organisation, have not been:
 - a) convicted of a criminal offence (any convictions spent under the Rehabilitation of Offenders Act 1974 can be ignored), other than motoring offences
 - b) the subject of any unsatisfied County Court Judgement, Sheriff Court Decree, bankruptcy, insolvency or voluntary agreement, or been disqualified from holding a company directorship
 - c) the subject of a prosecution, or notice of intended prosecution, under any health and safety at work, consumer protection or environmental legislation or investigation in the last three years by the Charity Commission, Revenue & Customs or any other regulatory body
 - d) the subject of any adverse publicity in the last three years, or anticipate being the subject of any adverse publicity in the next twelve months.
- 8) You confirm that you:
 - a) have not had any insurance contract cancelled or declared void, or renewal refused, or any special conditions imposed, due to:
 - i) breach of a policy condition
 - ii) non-disclosure or misrepresentation of a material fact
 - iii) claims or losses
 - iv) non-compliance with risk improvement requirements
 - b) are not aware of any circumstances that might give rise to a claim
 - c) have not had any claim(s) or loss(es) or incurred any liability, for any of the risks to be insured, within the last three years other than those stated under the relevant 'Risk location'.
- 9) You confirm that you, or any of your trustees, directors, partners or management committee, have not been designated or specified under:
 - a) the Sanctions and Anti-Money Laundering Act 2018, or
 - b) any similar sanctions list provided by the United Nations, European Union or the United States of America
- 10) Your previous insurance details:
 - a) Insurer: Insurer not known
 - b) Policy number:
 - c) Expiry date:
- 11) You confirm that each of the premises to be insured, the buildings and outbuildings are of 'standard construction' i.e. built of brick/stone/concrete and roofed with slates/tiles/metal/concrete (we include within 'standard construction' flat felt roof area(s) not exceeding 20% of the total roof area). Any non-standard construction for buildings will be noted as '**Non-standard**' under the relevant 'Risk Location' and any further details will be shown under 'DETAILS OF ANY AMENDMENTS TO THE ABOVE STATEMENT OF FACTS DECLARED TO US'.



Ansvar Insurance, Ansvar House, St Leonards Road, Eastbourne, East Sussex, BN21 3UR

Phone: 0345 60 20 999 or 01323 737541 Email: ansvar.insurance@ansvar.co.uk Website: www.ansvar.co.uk

Policy number: CCP 2204605 Effective from: 12/03/24

Client ('you/your'): CFTTB Redwick Village Hall

COVER DETAILS

The following statements numbered 12 to 22 inclusive are only applicable if the appropriate section of cover is shown as operative on your schedule

- 12) For property cover, you confirm that the buildings and outbuildings (including contents therein) at each premises to be insured are:
 - a) kept in a good state of repair and are not undergoing alterations, renovations or repair beyond that of normal upkeep and maintenance work
 - b) occupied and used in accordance with your charitable activities and there are not any unoccupied, in whole or part, buildings
 - c) not in an area where flooding has occurred
 - d) not sited on a flood plain or within 400 metres of any body of water e.q. river, lake, stream or other watercourse
 - e) not located on sites that have any unusual features e.g. a bridge, railway line, river, lake, mine, quarry, gravel pit, well or cliff.
- 13) For subsidence cover, you confirm that each of the premises to be insured:
 - a) are free from any signs (e.g. cracking) of:
 - i) subsidence (downward movement of the ground beneath the buildings other than by settlement)
 - ii) heave (upward movement of the ground beneath the buildings as a result of the soil expanding)
 - iii) landslip (downward movement of sloping ground)
 - iv) settlement (downward movement as a result of the soil being compressed by the weight of the buildings within 10 years of construction)
 - b) has not had underpinning or remedial action of any type in connection with subsidence, heave, landslip or coastal or river erosion.
- 14) For contents cover you confirm that you meet our minimum standard of physical security or any additional specific protections agreed, at each premises to be insured, and that you will maintain those protections at all times in efficient working order, and keep them in effective operation.
- 15) For liability cover, you confirm that:
 - a) all your charitable and recreational activities (including fund-raising events) have been disclosed to us and specified in the policy wording and schedule or by endorsement or otherwise agreed by us in writing
 - b) those treatments or professional services you require cover for have been disclosed to us and specified in the schedule
 - c) you always ensure that established codes of practice and safety are complied with for such activities or work
 - d) none of your activities involve any work on ships, offshore installations or at oil or gas refineries, chemical works or airports
 - e) any professional supplier working for you must have in force their own liability insurance which provides cover for their activities
 - f) any manual work undertaken away from your premises or any work abroad (other than clerical work while on a temporary visit abroad) has been disclosed to us and specified in the policy and/or by endorsement or otherwise agreed by us in writing.
- 16) For liability cover, you confirm that allegations of abuse have never been made against you or any of your employees, volunteers or professional suppliers whilst working for you or acting on your behalf.
- 17) Where you or any of your employees, volunteers or professional suppliers work unsupervised with children or vulnerable adults, or have unsupervised access to children or vulnerable adults, you confirm that you have:
 - a) prepared and implemented a written safeguarding policy that is regularly reviewed (at least annually), and
 - b) a designated safeguarding officer or named person(s) responsible for safeguarding, and
 - c) implemented safe recruitment procedures for your employees, volunteers and professional suppliers, and
 - d) provided suitable safeguarding training and information for all of your employees and volunteers, and
 - e) suitable arrangements in place for incident reporting and investigation, and
 - f) undertaken Disclosure and Barring Service (DBS) or equivalent checks at the appropriate level of all eligible persons working with children or vulnerable adults, and
 - g) retained securely or will retain securely:
 - i) a copy of your safeguarding policy and any revisions of it, and
 - ii) evidence that training has been given and received by all relevant persons, and
 - iii) employment and engagement applications, references, identity verifications, DBS checks or equivalent reference numbers, and
 - iv) records of any abuse allegations, incidents, notifications and any action taken.

We have agreed to your safety measures as declared to us.

- 18) For products liability cover, you confirm that:
 - a) you have not or do not sell or supply
 - i) products incorporated into any aircraft, spacecraft, watercraft or mechanically propelled vehicles
 - ii) products incorporated into any gas, chemical, petrochemical or power generation plant
 - iii) medical, surgical, dental, pharmaceutical or therapeutic products
 - iv) or export products to the United States of America or Canada.
 - b) any manufacture, processing, servicing, repairing, testing or assembly of components or complete articles have been disclosed to us and specified in the policy and/or by endorsement or otherwise agreed by us in writing
 - c) records of all products supplied (including their instructions for use and warnings) and details of the quality control system used are retained by you.



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Client ('you/your'): CFTTB Redwick Village Hall

- 19) For professional indemnity and/or libel and slander (defamation) cover, you confirm that there has not been any incident that may give rise to threatened actions or lawsuits in respect of any of your publications, statements or broadcasts.
- 20) For fidelity guarantee cover, you confirm that you comply with our special requirements for 'best practice'.
- 21) For loss of licence cover (premises licence with a designated premises supervisor or a Club Qualifying Certificate), you confirm that there has not been any review of the premises licence resulting from a police closure order or representation by any interested party.
- 22) For trustees' and directors' indemnity cover, you confirm that:
 - a) your governing documents do not prohibit the purchase of trustees' and directors' indemnity insurance
 - b) your most recent annual financial report and accounts were independently examined or audited, where required by any regulatory body governing your organisation, and were not qualified in any way
 - c) your most recent annual accounts had a positive net worth (that is total assets exceed total liabilities)
 - d) you are able to pay the organisation's debts as they fall due

DETAILS OF ANY AMENDMENTS TO THE ABOVE STATEMENT OF FACTS DECLARED TO US

None

Risk Location: Redwick Gwent NP26 3DE

Construction: **Standard**Intruder alarm type: **No Alarm**Stock description: **None**

Claims details: None

Date built: **2012**Signalling: **No Alarm**



Hirers' Public Liability Summary of Cover

Subject to agreement by our policyholder, public liability insurance is available to charitable organisations, voluntary organisations, not-for-profit groups and individuals using our policyholder's premises when hired or loaned out to them.

Policyholder details

Name of policyholder: (being the person, company or organisation from whom the premises are hired)	CFTTB Redwick Village Hall
Policyholder's policy number:	CCP 2204605

Hirers' details

Name of hirer:		
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Instructions for:

1) ANSVAR POLICYHOLDER

- If you agree to provide a hirer of your premises cover under your policy for public liability (whether or not a charge has been included), then a copy of this summary and the Hirers' Public Liability Extension should be provided to the hirer.
- You should keep a record of each hire or loan of the premises.
- Any tenants or sub-tenants using your premises should arrange separate insurance cover in their own name as the Hirers' Public Liability Extension is not designed to provide the cover they would need.

2) HIRER OF THE POLICYHOLDER'S PREMISES

- This summary outlines the main features of cover and significant exclusions that applies to you.
- Do read the Hirers' Public Liability Extension (you should be given a copy of this document by the policyholder) that contains all the terms, conditions, exclusions and special requirements that you need to comply with.
- Hirers' Public Liability Extension is provided in respect of the use of our policyholder's premises only and does not extend to your activities at any other location.
- It is your responsibility to check with the policyholder that their insurance policy has not been cancelled and that the period of insurance covers the date(s) when you use the premises.
- The Hirers' Public Liability Extension may not be sufficient to meet your insurance needs and you should consider obtaining advice from an insurance advisor about having your own insurance policy.
- At the request of the policyholder, we will defend claims and pay for damages to third parties if you are found to be legally liable.

Making a claim

- If a claim is made against the hirer, then the hirer must notify the policyholder as soon as is reasonably possible.
- The policyholder must not delay in advising us or their insurance advisor about a claim.
- Should the hirer notify us in the first instance, we will need to obtain a request to deal with the claim from our policyholder.
- The hirer and the policyholder must not make any promise to pay a claim.
- Any letter or document in respect of a claim must be sent immediately to us unanswered.

Our 24-hour claims number is 0345 606 0431.

Our address is Ansvar Insurance, Ansvar House, St Leonard's Road, Eastbourne. East Sussex, BN21 3UR.

Summary of Hirers' Public Liability cover

Cover and limits

Hirers liability - legal liability for injury to the public or damage to their property by persons or organisations hiring the policyholder's premises under a contractual agreement during the period of insurance and occurring at the premises in the course of the hirers' activities

A minimum indemnity limit of £2,000,000 for any one claim including costs and expenses (a higher indemnity limit may apply depending on the type of policy or if selected by the policyholder)

Significant exclusions

£250 excess for third-party property damage

Abuse (physical, sexual, medical or psychological) and insulting

behaviour

Bodily injury to a hirer's employee or volunteer

Contractual liability

Commercial organisations for their business activities

Defamation, libel and slander

Fines or penalties

Firework displays or bonfire events

Goods sold or supplied other than food or drink at the premises

Professional advice, error or services Property being worked upon

Specified excluded activities or activities involving the use of

specified excluded items

Terrorism

Treatment other than first aid

Use of mechanically propelled vehicles

Use of the premises by political, lobbying or activist groups

Special requirements

- These are aimed at reducing the risk of liability for loss, damage or injury.
- They only apply if they relate to the hirer's activities.
- We will not pay a claim (unless we say otherwise) if the hirer fails to keep to a special requirement.
- See the Hirers' Public Liability Extension document for full details of the special requirements.

Special requirements

Using bouncy castles and other land based inflatables or

trampolines

Use of gym equipment Use of a baptistry

Face painting and henna tattoos

Fixed outdoor adventure and playground equipment

Summary of special requirements

Supervision and safety requirements for equipment

Supervision and training Safety checks and procedures

Safety procedures and hygiene precautions

Supervision

Complaints procedure

If you have any reason to complain about the advice or services you have received, please contact us as soon as possible. Full details of our complaints procedure are contained within the Hirers' Public Liability Extension document.

Ansvar Insurance

Ansvar House, 31 St Leonards Road Eastbourne, East Sussex, BN21 3UR

Phone: **0345 60 20 999** or **01323 737541** Email: ansvar.insurance@ansvar.co.uk

www.ansvar.co.uk

Ansvar insurance, is a business division of Ecclesiastical Insurance Office plc (EIO) Reg No 24869. EIO is registered in England at Benefact House, 2000, Pioneer Avenue, Gloucester Business Park, Brockworth, Gloucester, GL3 4AW, United Kingdom.

Member of:

Association of British Insurers

Ansvar is a trading name of Ecclesiastical Insurance Office who are authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Firm Reference Number 113848.

Phone: 0800 111 6768

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The extension of cover by this endorsement forms part of the insurance **we** provide to **our policyholder** under the terms, exceptions and conditions of their policy with **us** subject to the variations set out in this endorsement.

Definitions

Some words or phrases used in this endorsement are in **bold italics** and have the particular meanings that are stated below unless otherwise specified. If they are not in **bold italics** then their normal everyday meaning will apply. These definitions apply equally where used in the singular or plural unless otherwise stated. The definitions below apply solely in respect of the cover under this endorsement.

act of terrorism

an act including, but not limited to, the use of force or violence and/or the threat thereof of any person or group(s) of persons whether acting alone or on behalf of or in connection with any organisation(s) or government(s) committed for political, religious, ideological or similar purposes including the intention to influence any government and/or to put the public or any section of the public in fear

agreement

the hire or loan contract between the **policyholder** and the **hirer** concerning the use of the **premises**

The following is not included under an **agreement**:
a) any form of tenancy agreement for the **premises**

asbestos

asbestos, asbestos fibres or any derivatives of asbestos including any product containing any asbestos, asbestos fibres or any derivatives of asbestos

bodily injury

death, illness, injury or disease

claim

the **policyholder's** request to **us** for indemnity, reimbursement or benefit under the terms of this endorsement, provided that a claim includes a single loss or series of losses arising from one event consequent on or attributable to one source or original cause

costs and expenses

- legal costs and expenses recoverable from the hirer by any claimant
- defence costs and expenses of the *hirer* incurred with *our* written consent

damage / damaged physical loss, destruction or damage

defamation

defamation, libel, slander and slander of title to goods

excess

the first amount of each and every agreed \emph{claim} that the \emph{hirer} will be asked to pay

hirer

the person or organisation hiring or loaning the **premises** under an **agreement** with the **policyholder**

hirer's employee

any person:

- under a contract of service or apprenticeship with the hirer
 - who is hired to, supplied to or borrowed by the hirer
- engaged under a work experience or similar scheme
- helping as a volunteer

while under the *hirer's* direct control and supervision and working for the *hirer* at the *premises* in connection with the *agreement*

period of insurance

the period of hire under the **agreement** provided this period does not exceed the expiry or cancellation date of the **policyholder's** policy

policyholder

the person(s), company or organisation (including a body of trustees or board of directors) for whom **we** provide this insurance and from whom the **hirer** has hired the **premises** under the **agreement**

premises

the premises at the location insured by **us** under the **policyholder's** policy

we / us / our

Ansvar Insurance - a business division of Ecclesiastical Insurance Office plc

Continued...

The following extension is added to section 8 of the policy for **our policyholder**:

WHAT IS COVERED

At the **policyholder's** request **we** will indemnify the **hirer** for all sums which the **hirer** becomes legally liable to pay as damages and **costs and expenses** following a claim against them for accidental:

- **bodily injury** to any person
- damage to the premises or its contents belonging to the policyholder or for which the policyholder is responsible
- damage to other material property not belonging to nor in the custody or control of the hirer

occurring during the **period of insurance** in connection with the **hirers'** activities and happening at the **premises**, provided the **hirer** keeps to all the terms of this endorsement.

Within **costs and expenses**, **we** will also pay the cost of legal representation at any Coroner's Inquest, Fatal Accident Inquiry or Court of Summary Jurisdiction incurred with **our** written consent.

WHAT IS NOT COVERED

- 1. £250 excess for each claim for damage to material property or the premises.
- 2. Liability covered by any other policy or indemnity.
- 3. **Damage** to material property:
 - a) or any part on which the *hirer* or any *hirer's employee* is or has been working where the *damage* results from such work
 - b) belonging to or held in trust by the *hirer* or borrowed, rented, leased or hired for use by the *hirer* other than:
 - i. personal property (including vehicles and contents) of the *hirer's* visitors, partners, directors or *hirer's employees*
 - ii. the *premises* or its contents hired under the *agreement*.
- 4. Fines, penalties or punitive, exemplary, aggravated or multiplied damages.
- 5. Liquidated damages.
- 6. Any compensation awarded by a court of criminal jurisdiction.
- 7. Liability directly or indirectly caused by, resulting from or in connection with:
 - a) an **act of terrorism** regardless of any other contributory cause
 - b) any action taken in controlling, preventing, suppressing or in any way relating to an *act of terrorism*.

If **we** allege that by reason of this exclusion any **claim** is not covered by this endorsement the burden of proving the contrary shall be upon the **hirer**.

- 8. Any liability directly or indirectly arising out of, or in any way connected with, any actual or alleged:
 - a) physical or psychological abuse, or
 - b) the intentional inappropriate administration or non-administration of any drug, medicine or substance, or
 - c) conduct of a sexual nature including sexual molestation, assault, gratification, coercion, harassment or pressure of any kind, or
 - d) repeated or continuing threatening abusive or insulting words or behaviour.
- 9. Liability arising from:
 - a) bodily injury to any hirer's employee
 - b) use of the *premises* by any lobbying, political or activist groups
 - c) any of the following activities:

abseiling, aerial activities of any kind, air rifle or clay pigeon shooting, archery, American football or Australian rules football, animal riding of any kind, assault courses, climbing (other than children's playground equipment), firewalking, firework displays or bonfire events, forest school activities, Gaelic football, go-karting, gymnastics, javelin throwing, martial arts or fighting sports of any kind, Olympic style weightlifting, paint-balling, parkour or freerunning, powerlifting, professional sport of any kind, racing or time trials (other than on foot), rugby, water activities of any kind (other than swimming) or zorbing

- d) football where:
 - i. the hirer's football team(s) is (are) participating in a league system (including official training and practice sessions)
 - ii. the *hirer* manages, controls or organises a football league system
- e) any activity that involves the use of:

airborne lanterns, bicycles (other than for normal road use), cables or wires, climbing walls, elastic ropes, fireworks or explosive items, land or kite or fly boards of any kind, land or sand or ice yachts of any kind, motorised fairground rides, water based play inflatables, roller blades, rope courses, sandboards, skates, skateboards, skis, sleds, snowboards, snowtubes of any kind, toboggans, weaponry or zip wires

- f) use of the **premises** by commercial organisations for business activities
- g) error or omission in the provision of professional services
- h) treatment of any kind (other than first aid)
- i) counselling, advice, design, formula or specification whether given for a fee or not
- j) defamation
- k) or caused by goods (including their containers, packaging, labelling or instructions) sold, supplied, hired out, constructed, installed, erected, serviced, repaired, altered, processed, treated or otherwise worked upon by or on behalf of the *hirer* other than food or drink sold or supplied by the *hirer* for consumption on the *premises* in connection with the *hirer's* activities
- l) ownership, possession or use by the *hirer*, or on the *hirer's* behalf, or any person entitled to cover under this extension, of any:
 - i. watercraft (other than hand or foot propelled) and craft designed to travel through air or space
 - ii. mechanically propelled vehicles (other than loading and unloading unless cover is provided by any other policy)
- m) damage to, or the cost incurred by anyone in recalling, replacing, repairing or reinstating goods, or in making any refund on the price paid for any goods sold or supplied

Continued...

- n) an agreement unless liability would have existed without the agreement
- o) any offence under the Corporate Manslaughter and Corporate Homicide Act 2007 or any replacement or amending legislation committed or alleged to have been committed by the *hirer*.
- 10. **Damage**, consequential loss, liability, cost or expense directly or indirectly caused by, or contributed to by, or arising from:
 - a) ionising radiation from, or contamination by radioactivity from any nuclear fuel or from any nuclear waste or from the combustion of nuclear fuel
 - b) the radioactive, toxic, explosive or other hazardous or contaminating properties of any nuclear installation reactor or other nuclear assembly or nuclear component thereof
 - c) any weapon or device employing atomic or nuclear fission and/or fusion, or other like reaction, or radioactive force or matter
 - d) the radioactive, toxic, explosive or other hazardous or contaminating properties of any radioactive matter

 Part d) does not extend to radioactive isotopes other than nuclear fuel or nuclear waste when such isotopes are on the property insured and are being
 prepared, stored or used in the normal course of operations by the *hirer* or *policyholder* for the commercial, agricultural, medical, scientific or other
 similar peaceful purposes for which they were intended
 - e) any chemical, biological, bio-chemical or electromagnetic weapon.

However, this exclusion does not apply to losses arising from naturally occurring radioactive gases released from the earth such as Radon.

- 11. **Damage**, consequential loss, liability, cost or expense directly or indirectly occasioned by happening through or in consequence of war, invasion, act of foreign enemy, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection, or military or usurped power.
- 12. Any liability, cost or expense arising from pollution or contamination other than caused by a sudden, identifiable, unintended and unexpected incident which takes place in its entirety at a specific time and place during the **period of insurance**.

All pollution or contamination which arises out of one incident shall be deemed to have occurred at the time such incident takes place. Pollution or contamination shall be deemed to mean:

- a) all pollution or contamination of buildings or other structures or water or land or the atmosphere; and
- b) all **damage** or **bodily injury** directly or indirectly caused by such pollution or contamination.
- 13. Any liability arising from *damage* to information represented or stored electronically including but not limited to code or series of instructions, operating systems, software programs or firmware.
- 14. Any liability arising directly or indirectly from:
 - a) any mining, processing, manufacturing, removing, handling, disposing of, treatment of, distributing or storing of asbestos
 - b) fears of the consequences of exposure to, or inhalation of **asbestos**.
- 15. Any *claim* if the *hirer* failed to comply with a special requirement and such failure caused, or worsened the liability, unless otherwise stated in the special requirement.

Special requirements for Hirers' Public Liability Extension

Where the stated activity is undertaken by the *hirer*, the *hirer* is required as a condition precedent to *our* liability:

1 USE OF BOUNCY CASTLES, OTHER LAND-BASED INFLATABLES OR TRAMPOLINES

- a) if the *hirer* uses any bouncy castle and/or any other land-based inflatable, to ensure that:
 - access and use is controlled by an adult authorised by the hirer at all times
 - when used outside a building, it is securely anchored to the ground at each anchor point
 - each anchor point is signed, or otherwise marked to be made easily visible, and wrapped to prevent injury
 - soft matting is used to cover hard surfaces adjacent to the front or any open sides where there is a risk of injury from falling from the inflatable.

SPECIAL NOTES RELATING TO BOUNCY CASTLES (not forming part of this policy wording)

Those who use bouncy castles are at an increased risk of injury, particularly children and others who may not be aware of the dangers. Where you provide, or are responsible for, bouncy castles we expect you to take extra care to prevent injuries by making sure measures are put in place that help reduce this risk and our guidelines are:

- a) to follow the manufacturer's or supplier's safety recommendations
- b) requiring children to remove sharp articles like shoes, buckles or jewellery
- c) not allowing overcrowding, particularly by children (to help prevent knocking into each other)
- d) not allowing a mix of large and small children at the same time (to avoid larger children crushing the smaller ones)
- e) not allowing use by adults and children at the same time
- f) not allowing any access to the very youngest children, e.g. under 2 years old.

2 USE OF GYM EQUIPMENT

to take reasonable precautions to ensure that any gym facility or equipment the **policyholder** provides to the **hirer**, and any of the **hirer's** own gym equipment, are not used by any unauthorised persons and that:

- any equipment for Olympic-style weightlifting or powerlifting is not used
- they are supervised by a qualified gym instructor at all times when in use, or
- they are only used by unsupervised persons who have undergone an induction or training course held by a qualified gym instructor and then been authorised by the *hirer*.

Continued...

Special requirements for Hirers' Public Liability Extension

Where the stated activity is undertaken by the *hirer*, the *hirer* is required as a condition precedent to *our* liability:

3 USE OF A BAPTISTRY

to ensure that any baptistry used must:

- always be attended by a responsible person authorised by the *hirer* when it is being filled with water
- be attended by a responsible person authorised by the *hirer* or roped off or warning notice displayed when the baptistry cover is removed
- before anyone enters the water have the electrical heating apparatus to the baptistry turned off and disconnected from the mains supply and checked by a responsible person authorised by the *hirer*
- if portable, be checked by a responsible person authorised by the hirer before each use to ensure that it remains in good condition and that there are no apparent defects that might cause **bodily injury** or **damage**.

4 FACE PAINTING AND HENNA TATTOOS

if the *hirer* applies any face paints or henna tattoos, to ensure that they are not applied to any person:

- under three years old
- who has open cuts or sores on their face
- who has a cold sore or conjunctivitis or any other known infectious skin condition

and in addition the *hirer* must:

- carry out a skin test prior to the application of any face paints or henna tattoos where any person has food allergies or allergic reactions to soaps, skin creams and the like
- clean any equipment before each application
- only use professional face paints and henna tattoos that comply with current safety legislation or regulations.

5 FIXED OUTDOOR ADVENTURE AND PLAYGROUND EQUIPMENT

if the *hirer* uses any fixed outdoor adventure or children's playground equipment at the *premises*, to ensure that it is supervised by responsible persons authorised by the *hirer* at all times when in use.

Claims settlement for Hirers' Public Liability Extension

The most **we** will pay, including **costs and expenses**, for:

- all *claims* in total if more than one party is entitled to cover for the same occurrence
- all *claims*, in any one *period of insurance*:
 - caused by food or drink sold or supplied
 - arising from pollution or contamination
- any *claim* for liability other than relating to food or drink sold or supplied or pollution or contamination

is £5,000,000.

This limit forms part of, and is not in addition to, the indemnity limit for the *policyholder's* Public and Products Liability cover.

General Conditions for Hirers' Public Liability Extension

1. LANGUAGE AND LAW APPLICABLE

We will communicate with the **policyholder** and the **hirer** in English at all times.

Cover under this endorsement shall be governed by and construed in accordance with the law of England and Wales unless the policyholder's legally registered address is located in Scotland in which case the law of Scotland shall apply. If there is any dispute as to which law applies it shall be English law.

2. RIGHTS OF THIRD PARTIES

A person or company who is not party to this policy or endorsement has no right under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of this policy or endorsement but this does not affect any right or remedy of a third party which exists or is available apart from that Act.

If the policyholder's policy is cancelled in accordance with its terms and conditions then the insurance by this endorsement is cancelled at the same time and cover for any hiring after the cancellation date of the policy will accordingly no longer be effective.

It is the *policyholder's* responsibility to advise the *hirer* of cancellation that affects any *agreement*.

Continued...

General Conditions for Hirers' Public Liability Extension

4. FRAUD

If the *hirer* or anyone acting for the *hirer* or any other person claiming to obtain benefit under this endorsement:

- make(s) a false, fraudulent or exaggerated *claim*
- support(s) a claim by any false or fraudulent document, device or statement
- cause(s) an event by a wilful or wrongful act which results in a **claim**

then **we**:

- will not pay the claim and we have the right to recover from the hirer any part payments made prior to discovery of the fraudulent act
- have the right to:
 - a) refuse any **claim** arising after a fraudulent act
 - b) cancel the cover by this endorsement from the date of a fraudulent act even if this policy or endorsement expired before the discovery of the fraudulent act
 - (If we cancel this endorsement, we will notify the policyholder in writing by special delivery to the policyholder's last known address)
 - c) keep the premium.

We will still remain responsible for legitimate *claims* before the fraudulent act.

5. CLAIMS PROCEDURE (POLICYHOLDER AND HIRER'S DUTIES)

It is a condition precedent to **our** liability under this extension that the **policyholder** and the **hirer** comply with the following (at their expense).

- a) When the:
 - hirer becomes aware of a possible claim, the hirer shall notify the policyholder as soon as is reasonably possible,
 - policyholder becomes aware of a possible claim, the policyholder shall notify us as soon as is reasonably possible.
- b) If the *claim* relates to, or includes, any allegations or proceedings made against the *hirer*, or any person who is entitled to indemnity under this extension, the *policyholder* and the *hirer* shall:
 - not admit, deny, negotiate or agree a settlement without **our** written consent
 - send to us, unanswered, every writ, summons or other communication immediately it is received without making any acknowledgement
 - send to us written details of any related inquest, legal inquiry, prosecution or procedure immediately it is known to the policyholder or the hirer.
- c) The **policyholder** and the **hirer** shall:
 - give all assistance, information and documentation we may reasonably require within any reasonable timescales we may set
 - not abandon any property to us.
- d) If requested by **us** the **policyholder** or the **hirer** shall:
 - complete **our** appropriate claim form
 - provide a statutory declaration of the truth of the claim.

We will not deal with, continue to deal with or pay, any **claim** if the **policyholder** or the **hirer** fail to comply with any part of this condition where such failure adversely affected **our** liability for, or the amount of, any **claim**. Any payment on account of a **claim** already made by **us** shall be repaid to **us**.

6. CLAIMS PROCEDURE (OUR RIGHTS)

If the *policyholder* agrees that *we* may indemnify the *hirer* for a *claim* under this extension, *we* have the right to:

- settle any liability claim by payment of the indemnity limit (less any sum or sums already paid or incurred) or any less amount for which, at our discretion, the claim can be settled. We will then relinquish control of the claim and be under no further liability
- at any time, and at **our** expense, to:
 - i. start, take over, defend and conduct any legal action in the name of the *hirer*
 - ii. prosecute in the name of the *hirer* for *our* benefit any *claim* for indemnity or damages
 - and we will have full discretion in the conduct and settlement of any such action.

7. OTHER INSURANCE

If at the time any **claim** arises under this extension the **policyholder** or the **hirer** is, or would be, but for the existence of this extension, entitled to cover under any other insurance, **we** will only pay for any additional amount beyond the amount which would have been payable under such other insurance had this extension not been effected.

8. ARBITRATION

Provided **we** have admitted liability for a **claim**, any unresolved dispute as to the amount to be paid shall be referred to arbitration in accordance with the statutory provisions in force at the time to:

- an agreed arbitrator, or if an arbitrator cannot be agreed
- an arbitrator appointed by the Chartered Institute of Arbitrators following a request from either party provided they have given seven days written notice to the other party.

The **policyholder** must not take legal action against **us** over the dispute before the arbitrator has reached a decision.

Continued...

Continued...

General Conditions for Hirers' Public Liability Extension

9. SANCTIONS

We shall not provide any cover under this policy or be liable to pay any **claim** or provide any benefit to the extent that the provision of such cover, payment of such **claim** or provision of such benefit would expose **us** to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom or United States of America.

If any such sanction, prohibition or restriction takes effect during the **period of insurance you** or **we** may cancel that part of this policy which is affected with immediate effect by giving such notice in writing.

In such circumstances, **we** shall return a proportionate premium for the unexpired period of cover provided no **claims** have been paid or are outstanding.

10. REASONABLE CARE (HIRER'S DUTIES)

At all times during the currency of this extension, the *hirer* must take reasonable steps to ensure:

- appropriate precautions are in place to prevent accidents, damage or bodily injury
- any property on hire from the **policyholder** is protected
- appropriate care in the selection and supervision of the *hirer's employees*
- all statutory and other obligations and regulations imposed by any authority are complied with.

Complaints procedure

If you are unhappy with our products or service, please contact us as soon as possible.

You can complain in writing or by phone at any time to:

Ansvar Insurance

Ansvar House, St Leonards Road, Eastbourne, East Sussex, BN21 3UR

Phone: **0345 60 20 999** or **01323 737541** Email: ansvar.insurance@ansvar.co.uk

Our promise to you

We will aim to resolve your complaint within one business day.

To resolve your complaint we will:

- investigate your complaint thoroughly and impartially;
- keep you informed of the progress of the investigation; and
- respond in writing to your complaint as soon as possible.
- For more complicated issues, we may need a little longer to investigate and we may ask you for more information to help us reach a
 decision.

If you are not satisfied with our response, or if we have not completed our investigation within eight weeks, we will tell you about your right to take the complaint to:

Financial Ombudsman Service Exchange Tower, London, E14 9SR

Phone: **0800 023 4567**

Email: complaint.info@financial-ombudsman.org.uk

Website: www.financial-ombusman.org.uk

If you have bought your insurance online, you can also register your complaint on the Online Dispute Resolution website which has been set up by the European Commission.

Website: http://ec.europa.eu/consumers/odr/

This complaints procedure does not affect your right to take legal proceedings.

Ansvar Insurance Ansvar House, 31 St Leonards Road Eastbourne, East Sussex, BN21 3UR

Phone: 0345 60 20 999 or 01323 737541 Email: ansvar.insurance@ansvar.co.uk

www.ansvar.co.uk

Ansvar insurance, is a business division of Ecclesiastical Insurance Office plc (EIO) Reg No 24869. EIO is registered in England at Benefact House, 2000, Pioneer Avenue, Gloucester Business Park, Brockworth, Gloucester, GL3 4AW, United Kingdom.

Member of: Association of British Insurers

Ansvar is a trading name of Ecclesiastical Insurance Office who are authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Firm Reference Number 113848.

Phone: 0800 111 6768

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Adequate Explanation Q&A Sheet

Below are some questions and answers aimed at explaining important features of the Credit Agreement offered by Ansvar Insurance.

Consumer Credit Act 1974

You can arrange to pay for your insurance premium by instalments by completing a Direct Debit Instruction. We will issue you with the following documents to comply with the Consumer Credit Act 1974:

- 1. Pre-Contract Credit Information setting out the costs and payments on your Credit Agreement.
- 2. Credit Agreement which you will need to sign.

Q) How do I apply to pay my premium by instalments?

A) You will need to complete and return the enclosed Direct Debit Instruction. We will then send your account details to your Bank or Building Society to be validated and arrange for payments to be made at agreed intervals. If we need to alter your payments we will write to tell you this before we debit your account. If you have more than one policy, your account will be charged separately for each policy. Whilst you have the option to pay by monthly instalments, your insurance policy remains an annual contract.

Q) What is the purpose of this Credit Agreement?

A) This Credit Agreement provides an easy way to pay for your insurance. It is an agreement that allows you to spread the cost of your insurance premium over a period of time, allowing you to manage your cash flow more easily over the duration of your insurance policy. Our Credit Agreement is designed specifically for repayment of insurance premiums and is not suitable for any other use.

Q) Who is eligible?

A) You must be 18 or older and have a Bank or Building Society current account. Banks or Building Societies may not accept instructions to pay Direct Debits from certain types of account, please check with them if you are not sure. We can only accept Direct Debit Instructions from the policyholder.

Q) How important is it for me to read the Pre-Contract Credit Information?

A) It is very important that you read the Pre-Contract Credit Information (known as the Standard European Consumer Credit Information or SECCI) included within your Instalment Pack and take time to consider it carefully. The Instalment Pack contains details of the cost of your Credit Agreement, the monthly payment that you will need to make and the dates on which these will be taken, as well as the terms and conditions of the Credit Agreement itself which is our legal contract with you. This information will enable you to make an informed decision about whether or not this is the right method of payment for you.

Q) Do I have the right to cancel or terminate this agreement?

A) You have the right to cancel this Credit Agreement within 14 days from receiving your copy of it by notifying us by phone, or in writing at the address shown overleaf. You may terminate this Credit Agreement free of charge at any time by giving us 14 days' notice in writing or by phone.

If you cancel or terminate the Credit Agreement you will need to pay any outstanding premium due for your insurance cover immediately.



Q) How does paying by Direct Debit work and how much will it cost?

A) Paying by Direct Debit lets you spread the cost of your insurance over 10 instalments rather than paying for it in one lump sum in advance. The premium plus Insurance Premium Tax (IPT) at the current rate plus any instalment charge that may apply (as set out in the Pre-Contract Credit Information and the Credit Agreement) will be divided equally over the instalments. Please make sure you have enough funds in your bank account each month to cover the Direct Debits. If you do not have sufficient funds you may be liable for charges from your Bank or Building Society for which we cannot be held responsible. Direct Debit is only available when you first take out your insurance or when you renew your policy. You cannot change to Direct Debit if you have already started to pay in a different way. We can only consider Direct Debit applications up to two months after the policy inception or renewal date.

Your Pre-Contract Credit Information will set out any specific charges relating to your policy.

Q) What happens at renewal?

A) When your policy is due for renewal your Direct Debit will automatically continue. We will advise you of any changes of amount and continue to apply to your Bank or Building Society for the amount due. If you want to stop your cover and cancel your Direct Debit, please contact us and your Bank or Building Society to let us know before the renewal date.

Q) What happens if I make a claim on the policy?

A) In the event of a claim you remain liable for any outstanding insurance premium. Ansvar reserves the right to deduct any outstanding premium under this agreement from any claims payments.

Q) What happens if I fail to make a payment?

A) If you fail to make a payment we will request it again from your account within the next 10 days. If this request also fails we will contact you and ask you to resolve this. If you cannot make the payment your policy will be cancelled and a charge made for any cover provided up to the date of cancellation. This would leave you without the protection of the insurance cover.

Q) How do I get further information?

A) For further information please contact us on 0345 60 20 999 or by writing to us at Ansvar Insurance, Ansvar House, St Leonards Road, Eastbourne, East Sussex, BN21 3UR.



Instruction to your bank or building society to pay by Direct Debit



Please fill in the whole form using ball point pen and send it to:

Ansvar Insurance Ansvar House, St Leonards Road, Eastbourne, East Sussex, BN21 3UR	Service user number 9 5 3 1 4 7
Name(s) of Account Holder(s)	
	For Official Ansvar Insurance broker use only - This is not part of the instructions to your bank or building society
	Agreed instalment charge
Bank/building society account number	PAYER TO COMPLETE
Sort code	Please enter your preferred collection day e.g. 15th
Name and full postal address of your bank or building society To: The Manager Bank/building society	Instruction to your bank or building society Please pay Ansvar Insurance Direct Debits from the account detailed in this instruction, subject to the safeguards assured by the Direct Debit Guarantee. understand that this instruction may remain with Ansvar Insurance and, if so details will be passed electronically to my bank/building society.
Address	Signature(s)
Postcode	Date
Policy reference number C C P 2 2 0 4 6 0 5	Banks and building societies may not accept Direct Debit instructions for some types of account. F(AC)103 01/11

This guarantee should be detached and retained by the payer

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Ansvar Insurance will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Ansvar Insurance to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Ansvar Insurance or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
 If you receive a refund you are not entitled to, you must pay it back when Ansvar Insurance asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.